

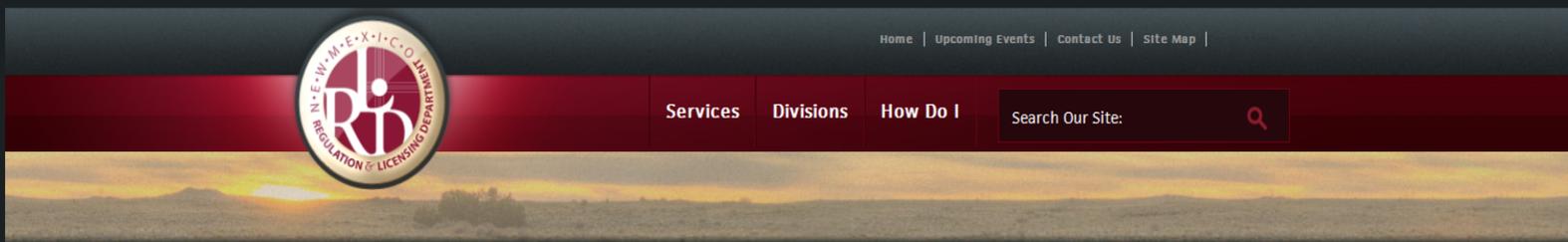
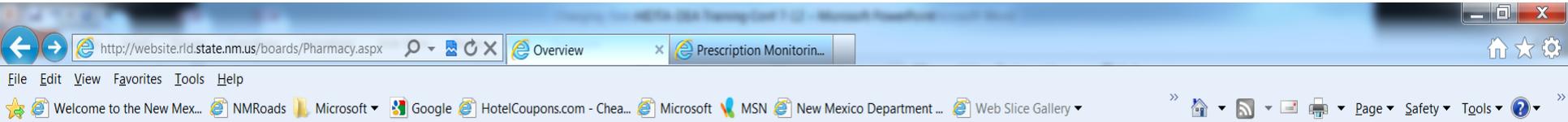
PMP, Prescription Forgery & Pharmacy Safety

Pharmacy Diversion Awareness Conference

March 2 and 3, 2013

Hyatt Regency Hotel

http://website.rld.state.nm.us/boards/pharmacy



BOARDS AND COMMISSIONS

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Pharmacy

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Overview

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Pharmacy: Overview

The New Mexico Board of Pharmacy regulates the pharmaceutical industry that includes licensing pharmacists, pharmacy technicians, pharmacist interns, pharmacies, hospitals, nursing homes, public health clinics, drug research facilities and boarding homes. The Board also educates the public about the proper use of prescription medications. The Board of Pharmacy investigates complaints dealing with misfilled prescriptions; controlled substance thefts; dispensing adulterated and unapproved drugs; failure to properly communicate side effects of prescription medications to patients; and other violations dealing with unprofessional conduct.

The Board administers and enforces the Pharmacy Act, the Drug Device and Cosmetic Act, the Controlled Substance Act, the Drug Precursor Act, and the Drug Product Selection Act.

To visit the Board of Pharmacy Web Site please open (click) the "Individual Boards and Commissions" button in the left column then, scroll down to the "Pharmacy" option and select it. Please select your option from the drop down menu.

NM Prescription Monitoring Program

Contact Information

New Mexico Board of Pharmacy Offices
5200 Oakland NE Suite A
Albuquerque, New Mexico 87113
(505) 222-9830
(505) 222-9845 Fax
(800) 565-9102 Toll Free

[E-mail the Board of Pharmacy](#)

http://website.rld.state.nm.us/boards/pharmacy



BOARDS AND COMMISSIONS

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File a Complaint

Pharmacy: Prescription Monitoring Program

Registration for practitioners with DEA numbers or pharmacies with NABP (NCPDP) numbers:

- Use the secure site: <https://pmp-web.rld.state.nm.us>
- Click on the word "Register" on the left side of the login screen.
- Complete registration information and submit.
- Your account information will be e-mailed or mailed to you.

Authorized Agent of Practitioner Form

[SHARE](#)

Buprenorphine - Guidelines and Clinical Assistance

[SHARE](#)

Goal of the Prescription Monitoring Program

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Manual Entry Screen For Veterinarians

[SHARE](#)

Methadone - Guidelines and Clinical Assistance

[SHARE](#)

Prescription Monitoring Program Instructions

[SHARE](#)

Prescription Monitoring Program Manual

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Upcoming Events

2/22/2013

[2/22/2013 - Securities Division - Identity Theft](#)

Identity theft is one of the fastest-growing crimes around the world. This form of fraud cost American businesses and

Latest News

[Governor Martinez Announces Online Financial Education Program for New Mexico Workers and Small Business Owners](#)

SANTA FE – Governor Susana Martinez announced today that the State will make available to New Mexico workers and small business owners the opportunity to

Quick Links

Useful Links

[Carnival Ride Insurance Program](#)

[Employee Leasing Program](#)

[NM Government State Agency Listing A - Z](#)

<https://pmp-web.rld.state.nm.us>

NEW MEXICO PMP

Welcome to PMP, Please login to Continue

Username

Password

[Forgot/Reset Password?](#)

Not a member? [Register](#)

For registration questions, please contact the Administrator at: Phone: (505) 222-9839, Email: larry.loring@state.nm.us

If you've lost your password, please contact the Administrator at:
Phone: (505) 222-9839, Email: larry.loring@state.nm.us

Please review your 'My Account' section to ensure that this information is accurate. After you login, go to 'My Account' to review and update all necessary information.

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On the home page, place the cursor on the “Request” button on the upper left side.

The screenshot shows the NEW MEXICO PMP website home page. The browser address bar displays <https://pmp-web.rld.state.nm.us/default.aspx>. The page header includes the text "NEW MEXICO PMP" and "Welcome, Test Doctor" with links for "MY ACCOUNT" and "LOGOUT". A navigation menu contains "Request", "Alert", "Data Collection", and "Help". A yellow arrow points to the "Request" button. The main content area is divided into several sections: "Other Links" (Alerts (49), Info Center, FAQ, Related Links), "Latest News" (PMP REQUESTS, PLEASE ENTER ONLY LAST NAME, FIRST NAME AND DOB TO GET PATIENT REPORT), "Alerts" (STAY ALERT, CRUZ MARIA-1/22/2013-Per, CRUZ MARIA-1/22/2013-Per, Click here to view all Alerts), "Messages" (You don't have rights to view this section), "Requests" (doe, john-11/26/2012-Pra, doe, john-10/4/2012-Pat, Doe, John-10/4/2012-Pat, doe, john-9/28/2012-Pat, Click here to view all Requests), "Announcements" (No New Announcements, Click here to view all Announcements), "News" (Synthetic Drug Takedown...-7/26/2012, Click here to view all News), and "Program Guides & Information" (Manual Upload for Vete..., NM Practitioners Manua..., DEA Practitioner's Man..., Designated Agent Appli..., Click here to view all Program Guide & Information). The footer contains links for "Home", "Related Links", "Info Center", "FAQ", and "Contact Us".

From the drop down menu, click on “New Request”

The screenshot displays the NEW MEXICO PMP web application. The browser address bar shows the URL <https://pmp-web.rld.state.nm.us/default.aspx>. The page header includes the text "NEW MEXICO PMP" and "Welcome, Test Doctor" along with "MY ACCOUNT" and "LOGOUT" links. A navigation menu on the left contains the following items: Request, Alert, Data Collection, and Help. A dropdown menu is open under "Request", with "New Request" highlighted by a yellow arrow. Other items in the dropdown include "View Request", "Unsolicited - Received", "Practitioner Self-Lookup", "FAQ", and "Related Links". The main content area is divided into several sections: "Alerts" with a "STAY ALERT" badge and two entries for "CRUZ MARIA-1/22/2013-Per"; "Messages" with a message "You don't have rights to view this section"; "Requests" with a list of patient names and dates; "Announcements" with a "No New Announcements" message; "News" with a "Synthetic Drug Takedown...-7/26/2012" entry; and "Program Guides & Information" with links to various manuals. The footer contains navigation links: "Home | Related Links | Info Center | FAQ | Contact Us".

Fill in the patient's last name, first name and date of birth. Click the checkbox at the lower left corner, then click on "create" at the lower right corner.

The screenshot displays the 'NEW MEXICO PMP' web application interface. The main content area is titled 'Request' and contains the following sections:

- Patient Details:** Includes input fields for Last Name, First Name, Middle Name, Birth Date, and Gender.
- Contact Details:** Includes input fields for Street, City, State (set to NM), and Zip.
- Aliases:** Includes an 'Add' button.
- Prescription Range:** Includes a checked checkbox 'Set default to last 12 months date range' and date fields for 'Date Filled From' (01/23/2012) and 'Date Filled To' (01/23/2013).
- Request To State(s):** Includes an unchecked checkbox 'ARIZONA' and the text 'The interstate request may take longer for response'.
- Bottom Section:** Includes an unchecked checkbox 'I certify that the information I have entered above is for a current patient.' and a 'Create' button.

Two yellow arrows point to the checkbox at the bottom left and the 'Create' button at the bottom right, as instructed in the text above.

On the next screen, click on the Attachment: “Patient Rx History Report.PDF” This report may be printed out or saved to your computer.

The screenshot shows the NEW MEXICO PMP web application interface. The browser address bar displays the URL: <https://pmp-web.rld.state.nm.us/Request/RequestView.aspx>. The page title is "NEW MEXICO PMP" and the user is logged in as "Test Doctor".

The main content area is titled "Request" and shows a table of request history:

User Name	Response	Sent On	Attachment
Test Doctor	Your request has been processed automatically	1/23/2013 2:39:00 PM	Patient Rx History Report.PDF

Below the table, the "Current Response" section shows the message: "Test Doctor on Wed 1/23/2013 2:39 PM" and "Your request has been processed automatically". A blue link for the attachment is visible: [Attachment: Patient Rx History Report.PDF](#). A yellow arrow points to this link.

The "Patient Details" section contains the following information:

- Last Name:
- First Name:
- Birth Date:
- Gender:

The "Contact Details" section includes fields for Street, City, State (dropdown menu showing "NM"), and Zip.

The "Aliases" section has a table with columns: Alias, Last Name, First Name, Middle Name, Date of Birth, and Remove.

The "Prescription Range" section has a checkbox for "Set default to last 12 months date range" and date fields for "Date Filled From" (1/23/2011) and "Date Filled To" (1/23/2013).

The "Request To State(s)" section includes an authorization statement: "Authorization: I certify that the information I have entered above is for a current patient." and "Authorization Date: 1/23/2013 3:39:00 PM". There is also a checkbox for "ARIZONA" and a note: "The interstate request may take longer for response".

A "Back To List Page" button is located at the bottom right of the form.

- >> View Request
- >> New Request
- >> Unsolicited - Received

Other Links

- >> Messages (2)
- >> Alerts
- >> Info Center
- >> FAQ

Latest News

PMP REQUESTS

PLEASE ENTER ONLY LAST NAME, FIRST NAME AND DOB TO GET PATIENT REPORT

Request

Patient

User Name	Response	Sent On	Attachment	Delete
Phil Counter	Your request has been processed automatically	2/25/2013 1:21:00 PM	Patient Rx History Report.PDF	

Current Response

Phil Counter on Mon 2/25/2013 1:21 PM

Attachment: Patient Rx History Report.PDF

Your request has been processed automatically

Browse...

Patient Details

Last Name:

doe

First Name:

john

Middle Name:

Birth Date:

06/15/1977

Gender:

1 Alert(s)



Contact Details

Street:

City:

State:

NM

Zip:

Aliases

Alias	Last Name	First Name	Middle Name	Date of Birth	Remove
-------	-----------	------------	-------------	---------------	--------

Prescription Range

Set default to last 12 months date range

Date Filled From: 1/1/2012

Date Filled To: 2/25/2013

Authorization: I certify that the information I have entered above is accurate.

NEW PMP STUFF

▶ ALERTS



- Posted to system by users
- Identifies doctor shoppers, forgers, etc.
- If you request a patient report on a person who has an alert in the program, a yellow triangle will appear on the screen.
- Clicking on the triangle will open the alert for your review

Other Links

- » Messages (2)
- » Alerts
- » Info Center
- » FAQ

Latest News

 PMP REQUESTS

PLEASE ENTER ONLY LAST NAME, FIRST NAME AND DOB TO GET PATIENT REPORT

Alerts



bergevin crystal-2/25/2013-Per
bergevin crystal-2/25/2013-Per

[Click here to view all Alerts](#)

Messages



Password Changed Succes...-2/25/2013
New Auto Generated Pas...-2/25/2013

[Click here to view all Messages](#)

Requests

No New Announcements

[Click here to view all Requests](#)

Announcements



No New Announcements

[Click here to view all Announcements](#)

News

Synthetic Drug Takedown...-7/26/2012

[Click here to view all News](#)

Program Guides & Information

- Manual Upload for Vete...
- NM Practitioners Manua...
- DEA Practitioner's Man...
- Designated Agent Appli...

[Click here to view all Program Guide & Information](#)

Request **Alert** Notification Data Collection Help

Home View Alert

Other Links New Alert

» Messages (2)

» Alerts

» Info Center

» FAQ

Latest News

» PMP REQUESTS

PLEASE ENTER ONLY LAST
NAME, FIRST NAME AND DOB
TO GET PATIENT REPORT



bergevin crystal-2/25/2013-Per
bergevin crystal-2/25/2013-Per
Click here to view all Alerts

Announcements
No New Announcements
Click here to view all Announcements

Messages
Password Changed Succe...-2/25/2013
New Auto Generated Pas...-2/25/2013
Click here to view all Messages

News
Synthetic Drug Takedown...-7/26/2012
Click here to view all News

Requests
No New Announcements
Click here to view all Requests

Program Guides & Information
Manual Upload for Vete...
NM Practitioners Manua...
DEA Practitioner's Man...
Designated Agent Appli...
Click here to view all Program Guide & Information

Home > Alerts > New Alert

View Alert

New Alert

Other Links

Messages (2)

Alerts

Info Center

FAQ

Latest News

PMP REQUESTS

PLEASE ENTER ONLY LAST NAME, FIRST NAME AND DOB TO GET PATIENT REPORT

Submit Alert

Alert For: Person

Use Person Name As Alert Title

Person

First Name: <input type="text"/>	Middle Name: <input type="text"/>	Last Name: <input type="text"/>	Date Of Birth: <input type="text"/>
Alias: <input type="text"/>	Age: <input type="text"/> - <input type="text"/>	DL Number: <input type="text"/>	DL Issuing State: <input type="text"/>

Physical Characteristics

Sex: <input type="text"/>	Race: <input type="text"/>	Hair Color: <input type="text"/>	Eye Color: <input type="text"/>
Height: <input type="text"/> - <input type="text"/> - <input type="text"/>	Weight: <input type="text"/> - <input type="text"/>		

Description

Upload Picture

Address

Address (Care Of): <input type="text"/>	Street: <input type="text"/>	City: <input type="text"/>	State: <input type="text"/>	Zip: <input type="text"/>
Work Phone: <input type="text"/>	Home Phone: <input type="text"/>			

Vehicle

Year: <input type="text"/>	Make: <input type="text"/>	Model: <input type="text"/>	Style: <input type="text"/>	Color: <input type="text"/>
License Plate Number: <input type="text"/>	License Plate State: <input type="text"/>			

Suspected Activity

Stolen Rx Blank Written Forgery Phoned Forgery Alterations Counterfeit Doctor Shopper Photocopy Rx Other

Drugs Involved

Comments

Contact

First Name: <input type="text"/>	Middle Name: <input type="text"/>	Last Name: <input type="text"/>	Organization: <input type="text"/>
Phone Number: <input type="text"/>	Email: <input type="text"/>		

Authorization

I certify that the information I have entered above is accurate and understand that this Alert is subject to review by the PMP Administrator prior to its posting.

Patient RX History Report



NEW MEXICO AUTOMATED Rx REPORTING SYSTEM
5200 Oakland Avenue NE, Suite A; Albuquerque, New Mexico 87114
TEL: (505) 222-9830 E-MAIL: larry.loring@state.nm.us FAX: (505) 222-9845

PMP Web Center URL: <https://pmp-web.rid.state.NM.us>

Patient RX History Report

JOHN DOE

Date: 07-01-2012

This report may contain another person's controlled substance information. Please review the "Patients that Match Search Criteria" section located below to ensure all prescriptions belong to the requested individual.

Page: 1 of 1

Patients that match search criteria

Pt ID	Name	DOB	Address
2127	Doe, John	06/15/1977	123 Argonia NM 87777

Prescriptions

Fill Date	Product, Str, Form	Qty	Days	Pt ID	Prescriber	Written	Rx #	N/R	Pharm	Pay
03/16/2012	XANAX, .25 MG, TABLET	60	30	2127	Fee Dr19	03/14/2012	196	N	AP1111119	06
02/29/2012	OXYCONTIN, 20 MG, TABLET, FILM COATED, EXTENDED RELEASE	60	30	2127	Fee Dr19	02/28/2012	156	N	AP1111119	04
02/07/2012	VICODIN, 500 MG;5 MG, TABLET	120	30	2127	Fee Dr19	02/07/2012	123	N	AP1111119	01

N/R: N=New R=Refill

Pay: 01=Private Pay 02=Medicaid 03=Medicare 04=Commercial Ins. 05=Military Inst. and VA 06=Workers Comp 07=Indian Nations 99=Other

Total Prescriptions: 3

Prescribers for prescriptions listed

Fee Dr19 Dr Feelgood

Pharmacies that dispensed prescriptions listed

AP1111119 Phuny Pharmacy,

NEW PMP STUFF

- ▶ **New Mexico Becomes Tenth State to Deploy NABP PMP InterConnect** September 13, 2012
- ▶ NABP is pleased to announce New Mexico as the tenth prescription monitoring program (PMP) to deploy NABP PMP InterConnect[®]. New Mexico joins PMPs in Arizona, Connecticut, Indiana, Kansas, Michigan, North Dakota, Ohio, South Carolina, and Virginia, which have implemented use of the NABP InterConnect, giving authorized PMP users the ability to request and share program data across state lines.

NEW PMP STUFF

- ▶ Practitioners may now designate a person to access the PMP for reports.
 - Complete the authorized agent form and forward to the BOP
 - Have the agent register on line with the PMP
 - Use the job title “delegate”

Rule Changes

- ▶ August 15, 2012 New Mexico Register
 - Practitioners with New Mexico Controlled Substance registrations must register with the PMP.
 - New registrants to the PMP will complete a web-based training program.
 - Phone-in new **opiate** prescriptions
 - Pharmacies will not be allowed to dispense more than a 10 day supply with no refills

PMP REPORTS

- ▶ A RPh SHALL REQUEST AND REVIEW A PMP REPORT IF:
 - PERSON EXHIBITS POTENTIAL ABUSE/MISUSE OF **OPIATES**
 - OVER-UTILIZATION
 - EARLY REFILLS
 - MULTIPLE PRESCRIBERS
 - SEDATED/INTOXICATED
 - UNFAMILIAR PATIENT
 - PAYING CASH INSTEAD OF INSURANCE

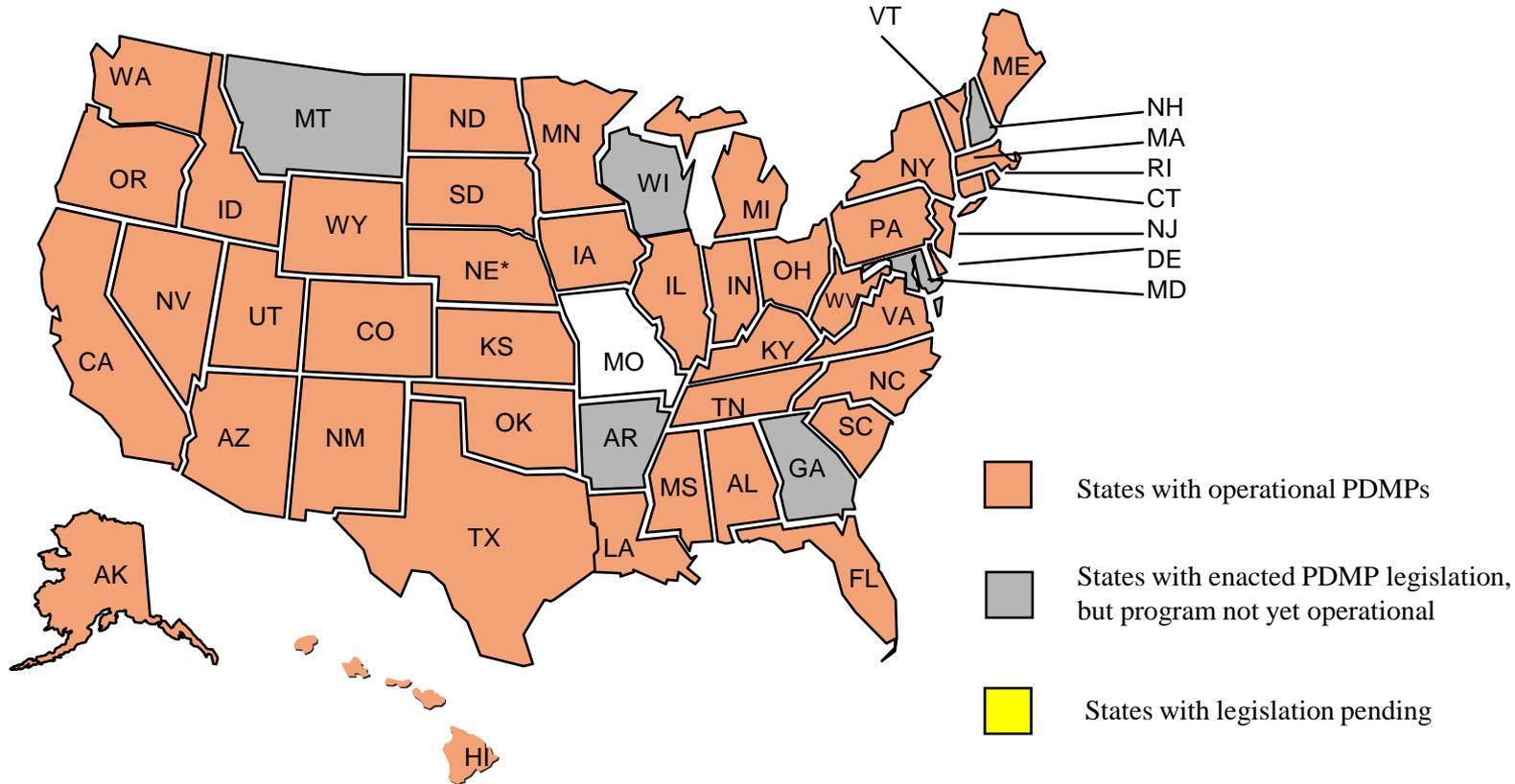
PMP REPORTS

- ▶ A RPh SHALL REQUEST AND REVIEW A PMP REPORT IF:
 - **OPIATE** Rx FROM UNFAMILIAR PRACTITIONER
 - OUT OF STATE OR USUAL GEOGRAPHIC AREA

PMP REPORTS

- ▶ A RPh SHALL REQUEST AND REVIEW A PMP REPORT IF:
 - providing **opiates** for a patient that is receiving chronic pain management prescriptions.

Status of State Prescription Drug Monitoring Programs (PDMPs)



*The operation of Nebraska's Prescription Monitoring Program is currently being facilitated through the state's Health Information Initiative. Participation by patients, physicians, and other health care providers is voluntary.

© 2012 The National Alliance for Model State Drug Laws (NAMSDL). Headquarters Office: 215 Lincoln Ave. Suite 201, Santa Fe, NM. 87501

This information was compiled using legal databases, state agency websites and direct communications with state PDMP representatives.



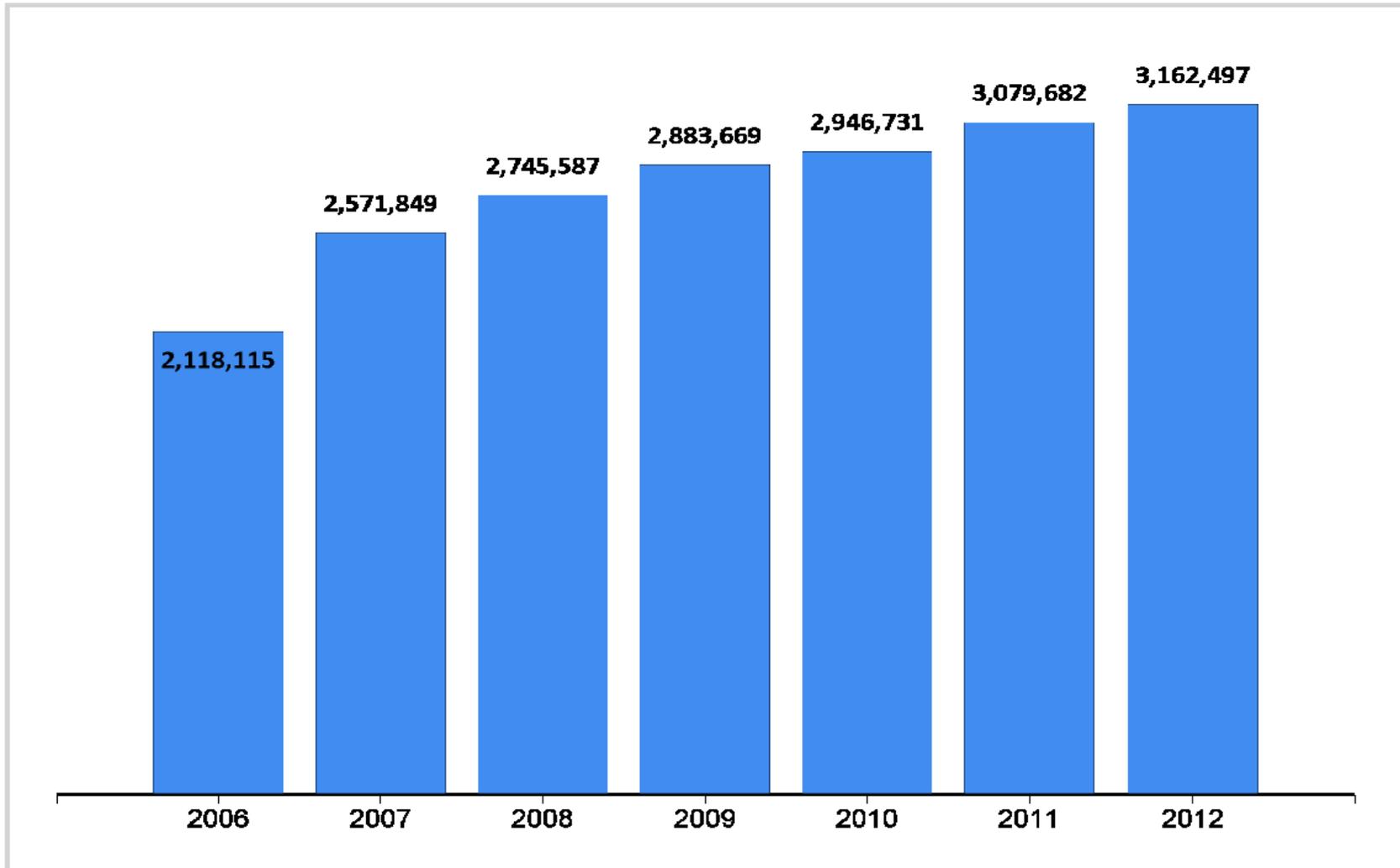
NEW MEXICO AUTOMATED Rx REPORTING SYSTEM

5200 Oakland Avenue NE, Suite A; Albuquerque, New Mexico
87114

Phone :(505) 222-9830 Fax :(505) 222-9845 Email :larry.loring@state.nm.us

Number of Prescriptions Added 2006 - 2012

1/4/2013



QUANTITY OF NARCOTICS DISPENSED BY YEAR

YEAR	2006	2007	2008	2009	2010	2011	2012
SCHEDULE 2 PAIN PILLS	25,431,500	30,016,350	34,896,300	38,866,750	48,842,200	47,654,800	44,904,503
SCHEDULE 3 PAIN PILLS	28,816,300	36,491,850	40,531,500	44,302,850	47,454,300	48,971,400	45,786,374
% CHANGE	----- -	22.6	13.4	10.2	13.6	0.34	--6.1

TOP 5 CONTROLLED SUBSTANCES 2012



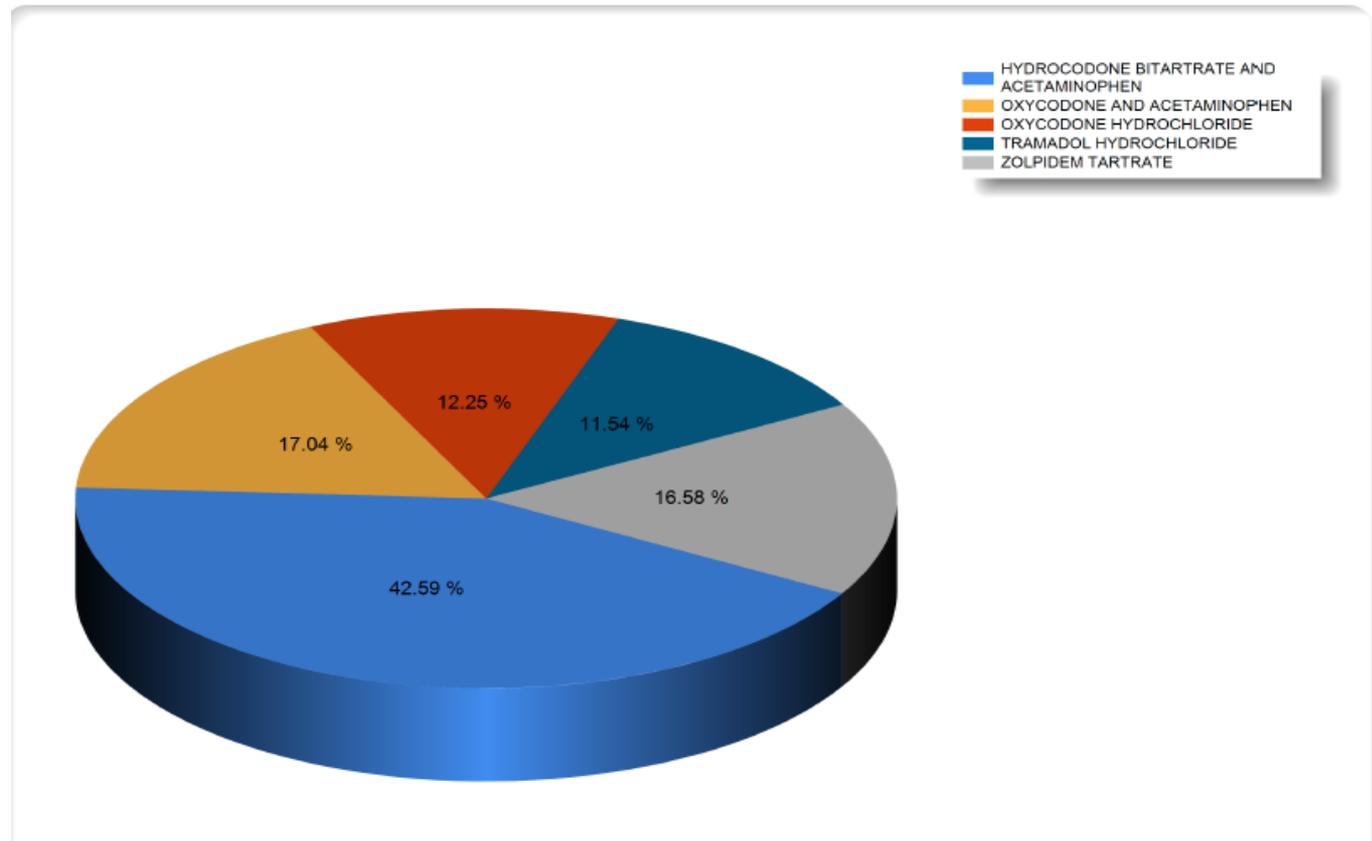
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1/31/2013

Controlled Substances Prescription Trend (by Doses) - 1/1/2012 - 12/31/2012





New Mexico Board of Pharmacy
Report to the New Mexico Medical Board
Practitioners who meet any of the high risk prescribing criteria or
who had prescriptions possibly related to overdose deaths

High Risk Prescribing Criteria
(1) (2) (3)

Practitioner Name	Credenti- al	License number	Total patients ¹	Total patient months ²	Total prescrip- tions filled ²	Total MME of opioids filled ³	Total VME of benzo- diazepines filled ⁴	% Multiple Provider Patients ⁵	High Risk Prescribing Criteria			Overdose deaths ⁶ 2011
									Carisprodol patient months	Opioid & Benzo- diazapine patient months	% Opioid prescriptions over 200 MME/day	
	MD		1,240	6,167	12,765	49,390,131	1,366,811	2.1%	67	15.5%	20.5%	3
	(MD)		387	2,564	4,487	2,010,951	1,165,494	0.5%	67	41.1%	0.2%	2
	MD		633	3,372	5,620	13,112,141	611,940	0.9%	42	14.1%	6.4%	2
	MD		811	3,648	5,586	4,390,684	1,411,218	1.0%	33	28.1%	2.6%	2
	PA		927	4,946	7,400	18,191,988	203,520	2.7%	8	4.0%	7.7%	2
	(MD)		692	3,277	4,508	5,971,743	77,481	1.9%	1	2.4%	2.3%	2
	MD		443	451	466	55,092	10,965	4.5%	0	3.0%	0.0%	2
	MD		1,879	10,176	18,824	75,834,254	3,904,076	2.1%	202	23.1%	27.0%	1
	MD		2,668	8,148	12,298	4,110,999	1,986,145	1.8%	95	20.0%	0.1%	1
	MD		1,178	5,052	7,605	4,847,681	1,999,557	0.8%	55	24.5%	2.4%	1
	MD		876	4,657	8,389	5,773,320	3,185,750	1.5%	49	46.3%	0.9%	1
	MD		991	3,544	6,943	24,283,949	978,465	2.4%	46	17.9%	16.9%	1
	MD		1,383	2,454	3,201	1,276,555	461,483	0.6%	45	11.2%	0.6%	1
	MD		87	613	1,357	7,215,381	112,710	1.1%	20	26.8%	24.5%	1
	MD		938	2,855	4,577	13,791,061	2,446,772	3.2%	14	22.5%	20.8%	1
	MD		394	1,318	2,407	2,387,058	298,116	2.3%	68	21.2%	3.5%	0
	MD		752	3,388	5,151	2,972,856	1,205,764	0.3%	68	18.0%	1.7%	0
	MD		420	2,379	3,597	2,995,739	686,734	4.3%	43	19.4%	1.7%	0
	MD		175	1,091	2,437	199,109	2,817,733	4.0%	7	80.4%	0.0%	0
	MD		2,039	9,476	14,605	119,295	7,770,355	1.6%	3	70.5%	0.0%	0
	MD		559	2,907	6,126	11,676	6,347,893	6.1%	0	66.7%	0.0%	0
	PA		456	2,119	2,759	35,325	799,982	2.2%	0	50.0%	0.0%	0
	MD		783	2,891	5,037	1,845,501	1,078,139	1.5%	194	36.1%	0.2%	0
	MD		710	2,783	5,331	8,710,359	1,100,718	0.3%	107	27.6%	4.6%	0
	PA-C		401	1,594	2,912	2,040,986	433,760	2.2%	92	26.2%	1.4%	0
	PA		1,006	3,204	5,185	2,761,993	809,676	1.9%	92	14.5%	1.2%	0
	MD		890	3,987	6,256	2,788,985	1,794,998	0.2%	91	33.2%	0.7%	0
	MD		1,656	3,534	5,051	1,519,276	829,676	2.2%	82	19.6%	0.0%	0
	MD		800	3,069	4,510	1,443,687	1,203,499	0.4%	72	26.0%	0.0%	0
	MD		535	3,181	6,041	11,671,589	831,406	2.6%	63	24.0%	9.4%	0
	MD		466	2,085	4,400	6,801,736	1,245,650	0.4%	56	28.1%	8.2%	0
	MD		864	3,652	5,753	2,660,619	1,515,245	0.8%	49	35.3%	0.7%	0
	PA		495	1,886	2,992	3,293,826	532,917	3.2%	48	19.2%	3.7%	0
	MD		475	1,772	3,001	5,122,136	574,810	0.4%	45	23.5%	5.3%	0

Data are from the NM PMP for prescriptions filled in 9/2011 - 8/2012

High Risk Prescribing Criteria

- (1) The number of times a patient filled prescriptions from this practitioner for opioids, benzodiazepines and carisprodol in the same month.
This is measured in patient-months. It is shaded if there were 40 or more patient-months. Used in selection.
- (2) The percentage of months in which patients with opioid prescriptions also filled prescriptions for benzodiazepines from this practitioner.
This is measured in patient-months. It is shaded if it is 50% or more. Used in selection.
- (3) The fraction of opioid prescriptions filled that provide more than 200 morphine milligram equivalents
It is shaded if it is 20% or more. Used in selection.

Notes

¹Total patients are all unique individuals that have filled prescriptions from the practitioner

²Total patients, total patient months, and total prescriptions filled are based on all controlled substance prescriptions

³Total MME of opioids is a measure (in Milligrams of Morphine Equivalent) of the total amount of opioids dispensed

⁴Total MME of benzodiazepines is a measure (in Milligrams of Valium Equivalent) of the total amount of benzodiazepines dispensed

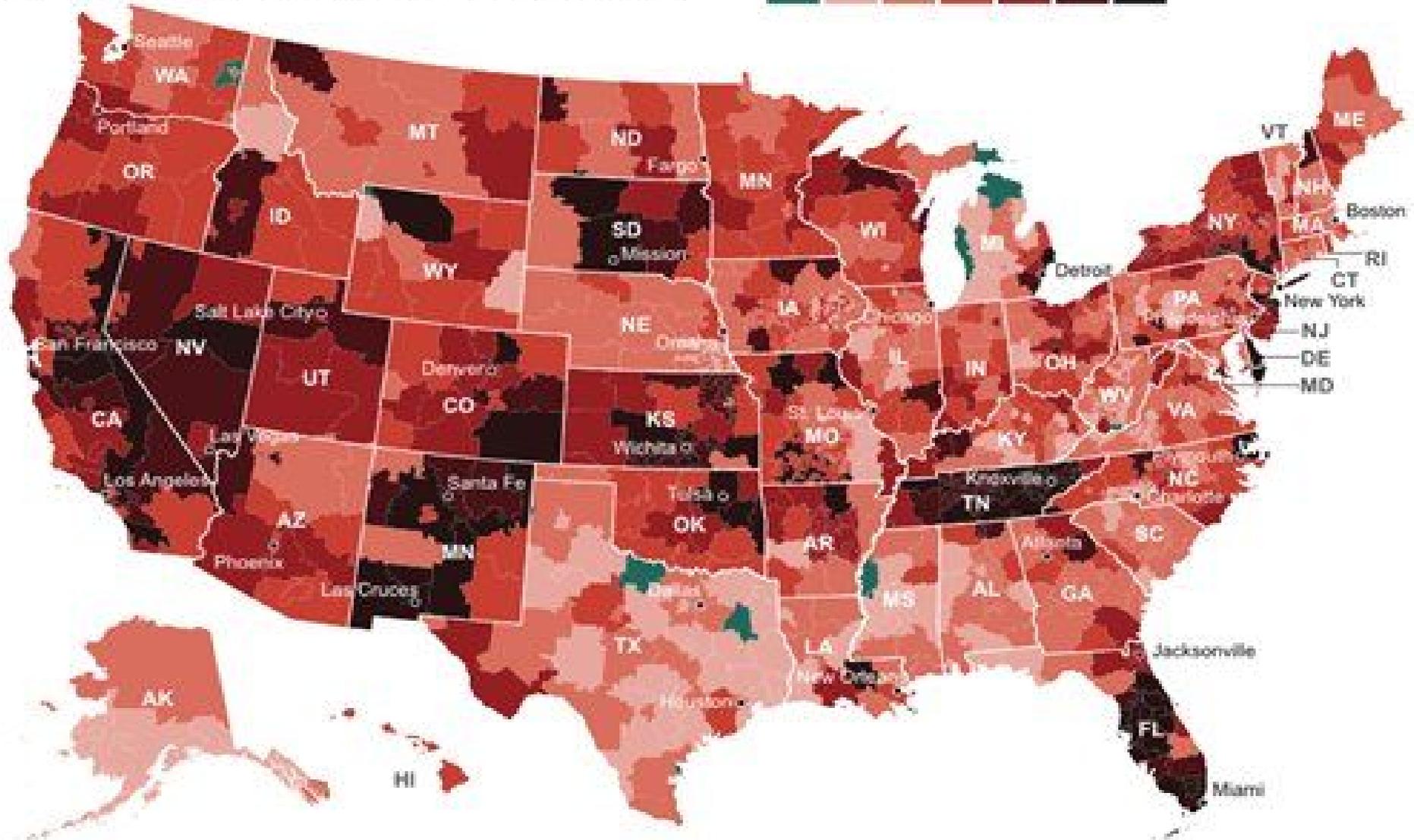
⁵The percentage of opioid patients of this practitioner who received prescriptions from 10+ practitioners or 10+ pharmacies
It is shaded if it is 10% or more. This criteria was not used in selection.

⁶Deaths were attributed to practitioners if the decedent had an active prescription for a drug involved in the death from that provider, and the date of death was no more than twice the length of the prescription after the fill date.
Deaths may be associated with more than one practitioner. Most overdoses involve more than one substance.
Practitioners associated with 2 or more overdose deaths were selected for this list.

Painkiller nation: prescription sales boom across U.S. from 2000 to 2010

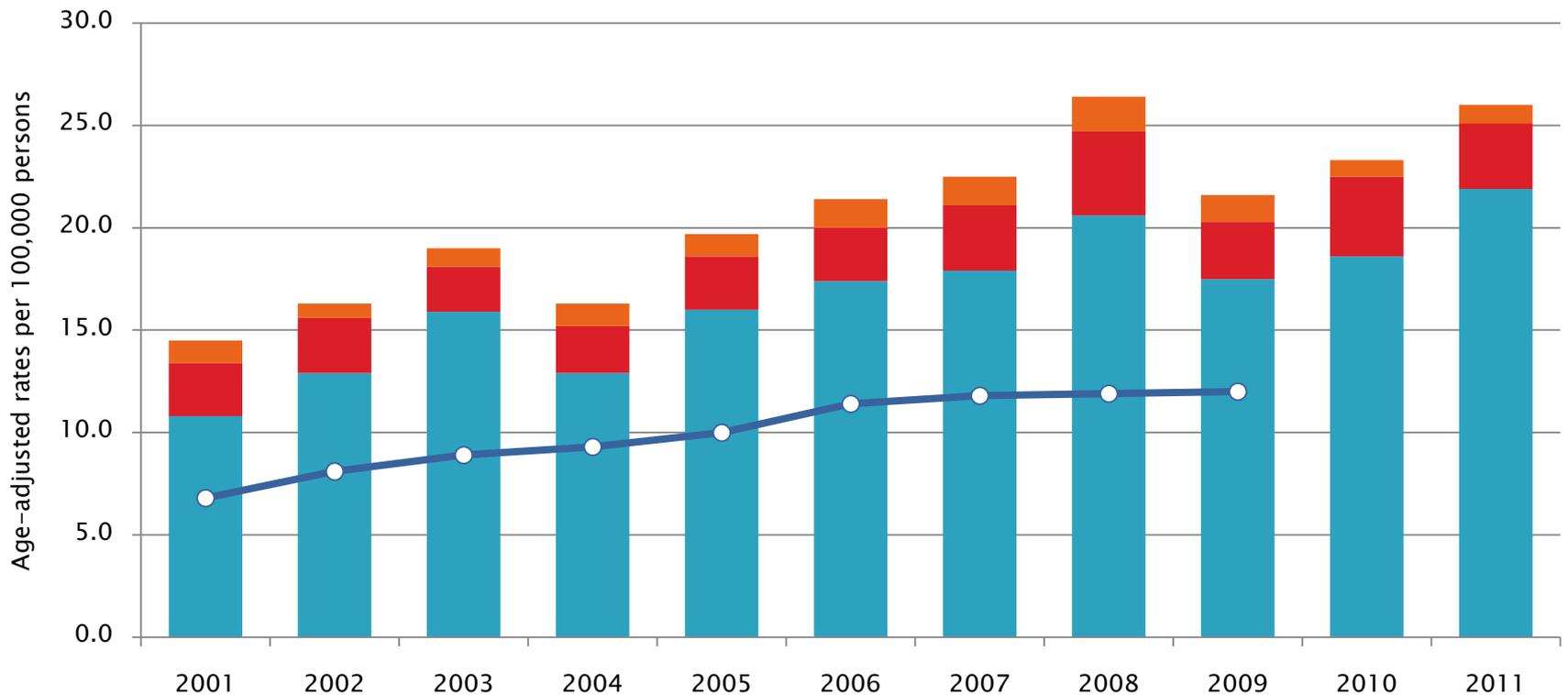
Sales of the nation's two most popular prescription painkillers, oxycodone and hydrocodone, have exploded across the U.S. in the last decade, according to an Associated Press analysis of data provided by the Drug Enforcement Administration. This map shows increases in per-capita sales of oxycodone, the key ingredient in OxyContin, Percocet and Percodan.

Percent change for oxycodone sales per capita from 2000-2010

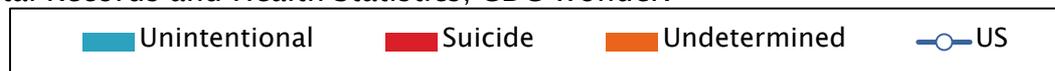


PRESCRIPTION DRUG ABUSE IN NEW MEXICO

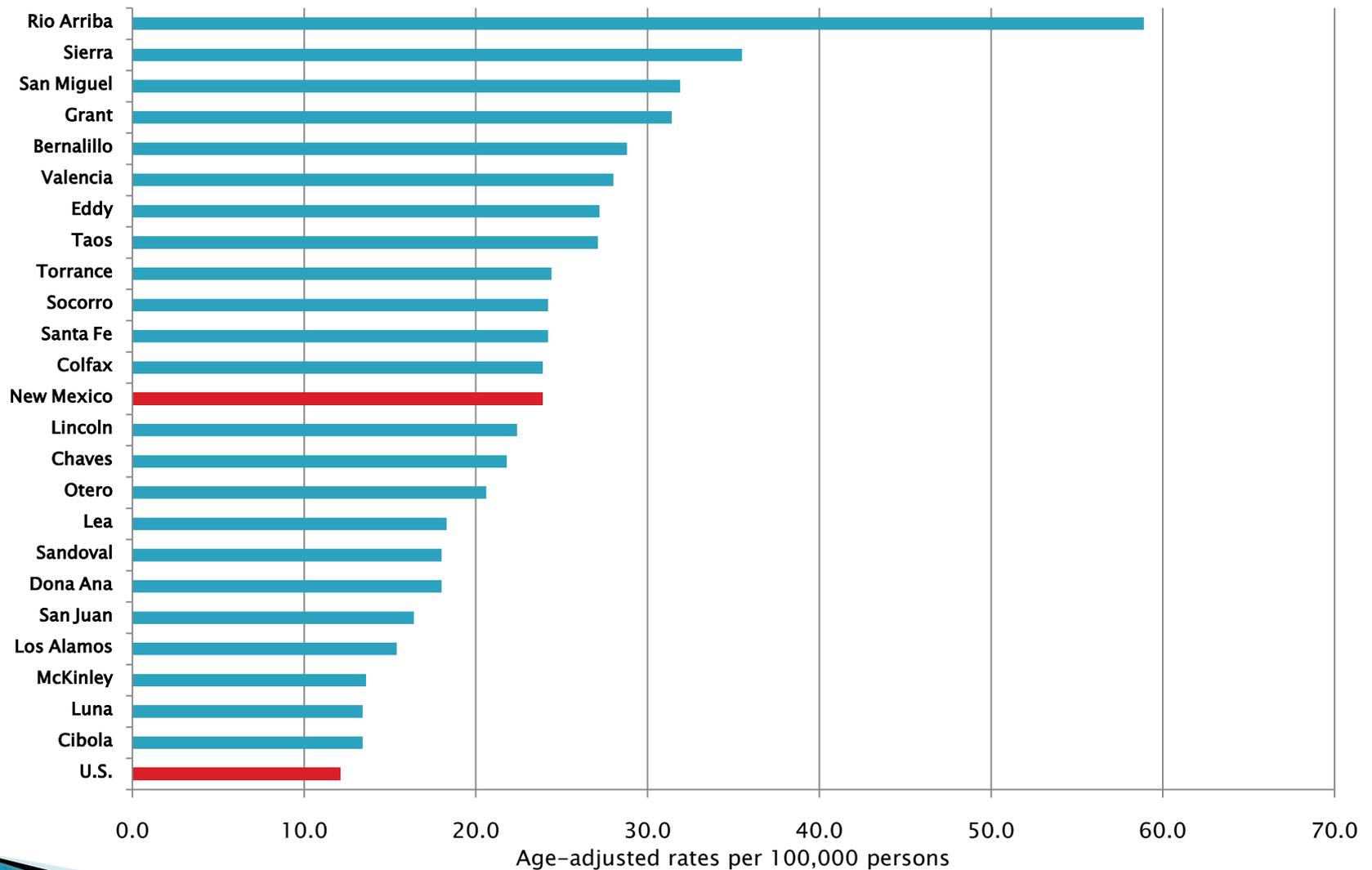
Drug Overdose Death Rates by Manner, New Mexico and U.S., 2001–2011



Source: New Mexico Vital Records and Health Statistics; CDC Wonder.

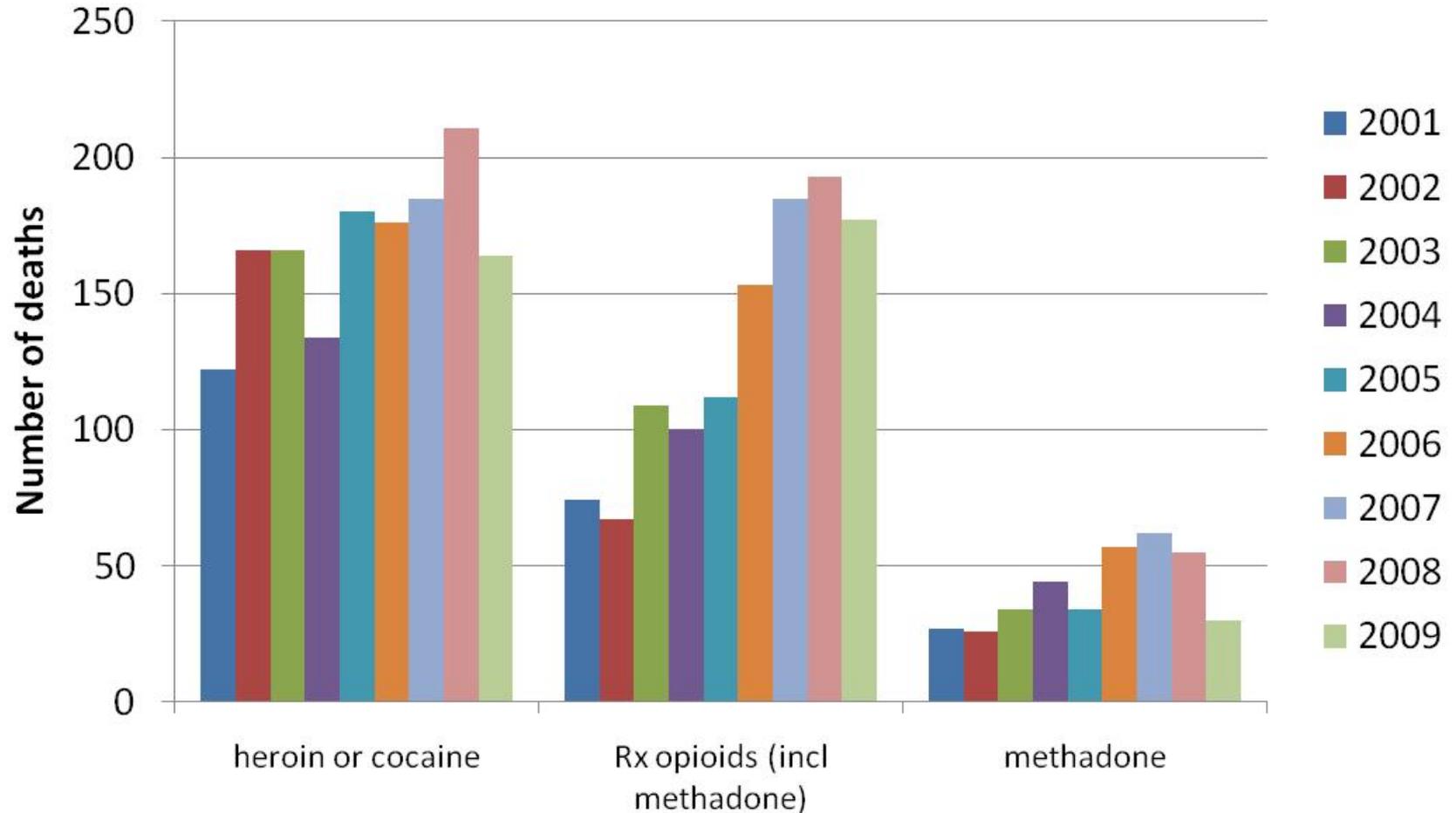


Drug Overdose Death Rates by County, New Mexico, 2007–2011 and U.S., 2009



Source: BVRHS; CDC Wonder.

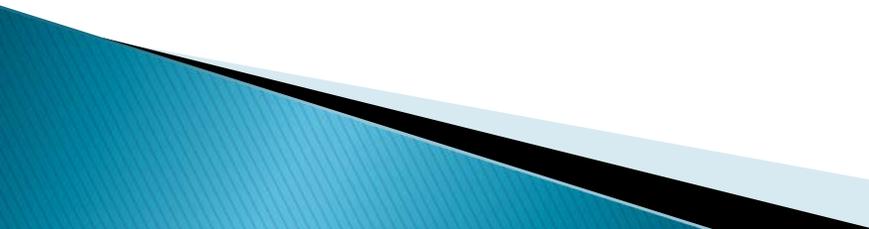
Number of Unintentional Drug Overdoses: New Mexico, 2001–2009



Source: *The New Mexico Office of the Medical Investigator*

SUBTLE HINT

When entering prescription information into the pharmacy computer, the correct practitioner DEA number **MUST** be used.



PRESCRIPTION FORGERY





"I can tell this prescription is a phony.
The doctor's signature is legible."

 **PRESBYTERIAN**

SAN MATEO ALBUQUERQUE
INTERNAL MEDICINE
401 San Mateo Se
Albuquerque NM 87108-2921
Dept Phone: 505-462-7333

Date: Jan 5, 2012

Patient Name: [REDACTED]

Address: [REDACTED]

Albuquerque, NM 87105-1515

Home phone: [REDACTED]

Allergies: bactrim and vicodin

Rx: oxycodone (OXY-IR) 30 mg immediate release tablet

Route: Oral

Sig: Take 1-2 Tab(s) by mouth every 8 hours as needed for Pain.

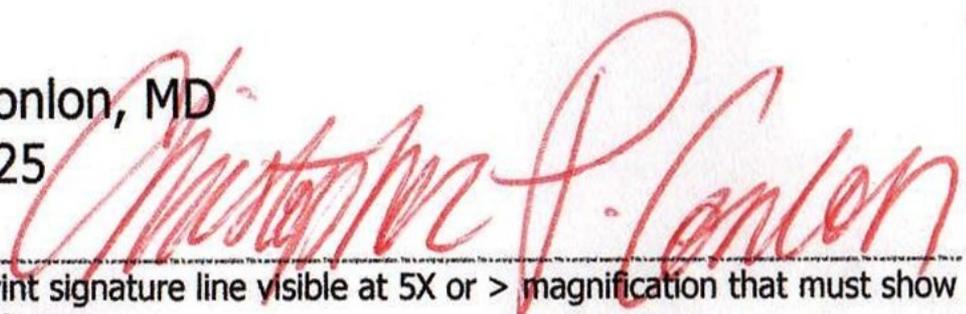
Qty: *180 (One hundred Eighty) Tab* Refill: *0 (Zero)* DAW: No

Comments:

Electronically Signed by: Christopher Conlon, MD

NPI: 1578598504

DEA #: BC4591625



Security features:(*) bordered and spelled quantities, microprint signature line visible at 5X or > magnification that must show "THIS IS AN ORIGINAL PRESCRIPTION" & this description of features.

Southwest Medical Associates, Inc.

- JOHN BACA, M.D.
- LARA BARKOFF, M.D.
- JOHN EASTER, M.D.

- LISABETH HALL, M.D.
- RICHARD ROCHE, M.D.
- KEN ROGERS, M.D.

6100 Pan American Freeway NE, Suite 100
Albuquerque, NM 87109
(505) 823-1010

[Redacted]

Name [Redacted]
Address [Redacted]

Date 11-22-11

NKA

PRESCRIPTION

STRENGTH

QUAN.

REFILLS

	PRESCRIPTION	STRENGTH	QUAN.	REFILLS
1. Rx	oxycodone π T.I.D.	30	180	∅
2. Rx				
3. Rx				

(Large blue scribble)

(Signature)



NEW MEXICO
HEART INSTITUTE

NEW MEXICO HEART INSTITUTE

ESPAÑOLA OFFICE
835 Spruce Street, Ste. A
Española, NM 87532
505-747-1234

LAS VEGAS OFFICE
1214 National Ave.
Las Vegas, NM 87701
505-425-6052

LOS ALAMOS OFFICE
3917 West Rd. Ste. 101
Los Alamos, NM 87544
505-662-7611

SANTA FE OFFICE
1651 Galisteo, Ste. 4
Santa Fe, NM 87505
1-800-262-8012
Fax 505-988-2612

H. William Adkison, MD
Kyle A. Cooper, MD
Beverly J. Demchuk, MD

Laura A. Diamandopoulos, MD, FACC
Anthony B. Sandoval, MD
Niranjan Seshadri, MD, FACC
R. Brad Stamm, MD

Kimber Stout, MD, FACC
Stephen Stuart, MD, FACC
S. Fernando Soto, MD, FACC
William Bacon, PA-C

Name

[Redacted Name]

Age

[Redacted Age]

Address

7 ~~xxxxxx~~ xxxxxxxx
all ~~xxxxxx~~ xxxxxxxx

235

Date

12/09/11

Rx

Oxycodone 30 mg tabs PO Tid
x 30 Days #180

REFILL

0

TIMES

[Signature] 3452296

NRDA

THE UNIVERSITY OF NEW MEXICO HEALTH SCIENCES CENTER
UNIVERSITY HOSPITAL

UNM Hospitals
Medicine Faculty Center
2211 Lomas NE
Albuquerque, NM 87106
272-3850

1117528

Patient Name: [REDACTED]
Birthdate: 0 [REDACTED] male **MRN:** 232067
Allergies: No Known Allergies

Pharmacist please note—Allergy list may be incomplete.

Patient Address: [REDACTED] **Home Phone:** [REDACTED]
Albuquerque, New Mexico 87122 **Work Phone:** [REDACTED]
Primary Health Plan: [REDACTED] **Policy/Group #:** [REDACTED]
Secondary Health Plan: [REDACTED] **Policy/Group #:** [REDACTED]

Prescription Detail

Rx: acetaminophen-codeine 300 mg-30 mg oral tablet **Start Date:** 02/15/2011
SIG: See Instructions
Dispense/Supply: <70 tab>
Refill: <2>
Instructions: 1 po bid prn bad headaches; may refill q28d; may refill q28d; these refills should last until 5/15/11
Comments:

Rx: alprazolam 0.5 mg oral tablet **Start Date:** 02/15/2011
SIG: 1 tab By Mouth TID
Dispense/Supply: <90 tab>
Refill: <2>
Instructions: may refill q28d; this should last until 5/15/11
Comments:

DISPENSE AS WRITTEN

Prescribed by: **Frederick Hashimoto, MD**

X *[Signature]*
SUBSTITUTION PERMITTED

Date: 02/15/2011 DEA #: AH6582034
NPI #: 1972512536

APAP/CODEINE 300-30 TAB MALL **Filled:** 02/15/11
Qty: 70 **DS:** 35 **NDC:** 00406-0484-10
TAKE ONE TABLET BY MOUTH TWO TIMES A DAY AS NEEDED FOR
BAD HEADACHES-MAY REFILL EVERY 28 DAYS
REFILLS: 2 UNTIL: 08/17/11 **NEW AF: N Rph: EJM**

ALPRAZOLAM 0.5MG TAB GREE **Filled:** 02/15/11
Qty: 90.00 **DS:** 30 **NDC:** 59762-3720-04
TAKE ONE TABLET BY MOUTH THREE TIMES A DAY. MAY REFILL
EVERY 28 DAYS
REFILLS: 2 UNTIL: 08/17/11 **NEW AF: N Rph: EJM**

ALBUQUERQUE, NM 87122
HASHIMOTO MD, FR MD (505)272-3850
2211 LOMAS NE Fax (505)272-8172
ALBUQUERQUE, NM 87108
DEA: AH6582034 State ID: 000009191

AD PSC: PRESCRIPTION SAVING CLUB
COPAY: \$18.37 DAW: 0 No Product Selection Indicated
Rx Comments:

of this prescription, please call 272-2341.

THIS DOCUMENT IS PRINTED IN TWO COLORS. DO NOT ACCEPT UNLESS BLUE AND RED ARE PRESENT.

Pamela O. Black, MD
BB 2801276

Kay Heaphy, PA-C
MH 1615799



QUADRATM
HEALTH INSTITUTE

3830 Singer Blvd NE, Suite 3000
Albuquerque, New Mexico 87109
Tele: (505) 923.4400 Fax: (505) 343.1862

Patient Name:

[Redacted Patient Name]

DOB:

[Redacted DOB]

Date: 10-31-11

*oxycodone 30mg.
PO QID #240 (two tabs)*

Label

Refill 0 - 1 - 2 - 3 - 4 - PRN

none

[Handwritten Signature]

Physician

THIS DOCUMENT CONTAINS VOID PANTOGRAPH, MICROPRINTED SIGNATURE LINE, BLUE PATTERN BACKGROUND, THERMOCHROMIC INK

SECURITY - HEAT SENSING INK - SLIDE THIS STRIP TO VIEW VOID PANTOGRAPH

Pamela O. Black, MD
BB 2801276

Kay Heaphy, PA-C
MH 1615799

Chris Kottenstette, PA-C, C.P.E.
MK 2005141



QUADRATM
HEALTH INSTITUTE

3830 Singer Blvd NE, Suite 3000
Albuquerque, New Mexico 87109
Tele: (505) 923.4400 Fax: (505) 343.1862

Patient Name: [REDACTED]

DOB: _____

Date: 12-2-11

*Oxycontin 30mg
1/2-1 po Q 8^o NTE 3/PMY
DISP #90 (month)*

Label

Refill - 1 - 2 - 3 - 4 - PRN

C. Kottenstette

Physician

THIS DECLARATION CONTAINS THE PATIENT'S NAME AND ADDRESS. IT IS THE RESPONSIBILITY OF THE PATIENT TO NOTIFY QUADRA HEALTH INSTITUTE OF ANY CHANGES TO THIS INFORMATION.

TAOS MEDICAL GROUP PA - 1399 WEIMER SUITE 200, TAOS NM 87571-8349

Approved Prescription

Date Ordered: 10/25/2011

Pharmacy	Prescriber
WALGREENS DRUG STORE 12751 811 PASEO DEL PUEBLO SUR TAOS, NM 87571 Phone: (575) 758-1704 Fax: (575) 758-4867	TAOS MEDICAL GROUP, PA 1399 WEIMER SUITE 200 TAOS, NM 87571-8349 Phone: (575) 758-2224 Fax: (575) 758-4803

Prescription Information

Medication	OXYCODONE 15 MG TAB
Quantity	30 (thirty) tablet(s)
SIG	Take 1 tablet(s) every 4-6 hours by oral route as needed.
Refills Allowed	No Refills
DAW?	N
Note to Pharmacy	

Patient Information

Patient Name	[REDACTED]
Sex - DOB - Age	[REDACTED]
Address	[REDACTED] PENASCO, NM 87553
Phone	[REDACTED]
Primary Insurance	NEW MEXICO MUTUAL CASUALTY CO [REDACTED]
Secondary Insurance	None recorded.


DEA # AM3363128

Prescription is void if more than one (1) prescription is written per blank.

Fax TO : LAMMY
505-222-9845

JEFFREY RACCA, MD
NEW MEXICO ORTHOPAEDIC
201 CEDAR STREET SE, SUITE 6600
ALBUQUERQUE, NM 87106

Phone: (505) 249-0878

Name: [Redacted] Age: [Redacted]

Address: [Redacted]

SECURITY FEATURES ON BACK Date: 12/28/11

R

Oxycodone 30mg.

PO QID # 240

(two forty)

Refill 0 times PRN NR

M.D.

NRX11113059999

NEW MEXICO ORTHOPAEDICS

Personal Best.



LOVE

DO NOT ACCEPT UNLESS BLUE AND BROWN ARE PRESENT

30-31-25 NMSA 1978

it is unlawfull to intentionally acquire or attempt to acquire or obtain, possess a controlled substance by misrepresentation, fraud, forgery, deception or subterfuge.
Script Lock Products 1-800-454-1402

SOUTHWEST HEALTHCARE CENTER

200 Rio Bravo S.E. Albuquerque, NM 87105

T: (505) 221-1173 (505) 873-6400

MICHAEL GARCIA, BC FNP

NMMD: 2010-0714

NPI: 11700947744 DEA: BG0643951

Name

[Redacted Name]

DOB

[Redacted DOB]

Address

[Redacted Address]

Tramway NE

Date

6/15/12

Rx

Qty #150

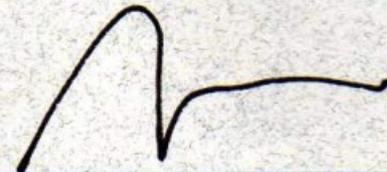
Oxycodone 30mg PO
qid prn \pm (1) h.s.

Order# P1-23498-2

RXN_M_PRN4

Script # 1122

Refill 0 Times



Prescriber

Fatemeh Mansoori, FNP
Southwest Medical Clinic
2230 Bosque Farms Blvd. Bosque Farms, NM 87068
Phone: 505 869 0300 Fax: 505 869 0311



PRESCRIPTION

PATIENT DEMOGRAPHICS

ALBUQUERQUE, NM 87121

DOB: (505)

DATE:
May 12, 2012

MEDICATION:

oxycodone 30 mg oral tablet

SIG:

Take 1 pill by mouth TID X PRN

DISPENSE: **(90) Ninety**

REFILLS: **(0) **

Dispense As Written

A handwritten signature in black ink, appearing to read 'F. Mansoori'.

Substitution Permitted

MM1182930

Below is a micro print signature line visible under high magnification and illegible when copied.

307/25

Daryl E. Smith

4163 MONTGOMERY BLVD. NE
ALBUQUERQUE, NM 87109
(505) 850-7579

NM126565097 DEA#MS0206424 NPI#1477535698

Patient Name: [REDACTED]

DOB: [REDACTED]

Gender: M

Albuquerque, NM 87110

MRN: 0009223162

Acct#: 4026

NKA

Date: 02/26/2013

R_{xc}

Oxycodone
Sig: 30mg, tablet, QID (#per day: 4.00), PRN, Oral, 30 days
Dispense #120 0 Refills
Substitution Allowed

Authenticated by: Daryl S.

xSMITH,DARYL,PA

Dsmith

Substitution Allowed
Electronically Signed

Dispense As Written

Forgery per Ben @ BOP

57

PRESBYTERIAN

PAIN AND SPINE KASEMAN
8300 Constitution Ave Ne
Albuquerque NM 87110-7613
Dept Phone: 505-291-2770

Date: Nov 28, 2012 ID: 16964397

Patient Name: [REDACTED] DOB: [REDACTED]

Address: [REDACTED]
Magdalena NM 87825-0902

Home phone: [REDACTED]

Allergies: is allergic to darvocet a500 and tylenol.

*OK to Fill on 12-5-12
per Susan Robinson
per Dr G. Manoney*

Rx: oxyCODONE-acetaminophen (PERCOCET) 10-325 mg per tablet
Oral

Route: **57**

12-5-12

Sig: Take 1 Tab by mouth every 6 hours as needed for Pain for 30 days.
Qty: *120 (One Hundred Twenty) Each* Refill: *0 (Zero)* DAW: No

Comments:

Do not fill until 12/6/12

Electronically Signed by: Jerry Bridges, NP
NPI: 1730182692 DEA #: MB0409246

Security features: (*) bordered and spelled quantities, microprint signature line visible at 5X or > magnification that must show "THIS IS AN ORIGINAL PRESCRIPTION" & this description of features.

This blue document is protected by security features listed on the

Rx 2229420 tx1773279 #4136 rev:12/05/12
[REDACTED] 03/11/66
[REDACTED] 5751854-3531
MAGDALENA, NM 87825
AP N
OXYCOD/APAP 10-325 TAB AMNE
Rx# 2229420
537461285-04
DH: 1380
BOP: 0
BDD: 0

BRIDGES, JERRY NP (505) 262-7724
8300 CONSTITUTION AVE NE (505) 291-2706
ALBUQUERQUE, NM 87110
DEA: MB0409246 State: CNP00827
COPAY: \$1.10 TXP: \$50.07
NPP MEDDADV NEW
Rx Comments:

Qty: 120 DS: 30 DAW: 0
NO REPLLS Rph: SAJ
TAKE ONE TABLET BY MOUTH
EVERY SIX HOURS AS NEEDED FOR
PAIN

RX#: 2229420

"BLUE CHEMICALLY SENSITIVE PAPER" | "HOLLOW "VOID" PANTOGRAPH" | "MICROPRINT BORDER" | "HEAT-SENSITIVE LOGO (on back)"

100

PRESBYTERIAN

PAIN AND SPINE KASEMAN
8300 Constitution Ave Ne
Albuquerque NM 87110-7613
Dept Phone: 505-291-2770

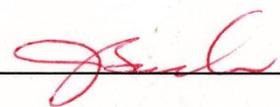
Date: Nov 5, 2012 ID: 16376389
Patient Name: [REDACTED] DOB: [REDACTED]
Address: [REDACTED]
Magdalena NM 87825-0902
Home phone: [REDACTED]
Allergies: is allergic to darvocet a500 and tylenol.

Rx: oxyCODONE-acetaminophen (PERCOCET) 10-325 mg per tablet Route: Oral

Sig: Take 1 Tab by mouth every 6 hours as needed for Pain for 30 days.
Qty: *120 (One Hundred Twenty) Each* Refill: *0 (Zero)* DAW: No

Comments:
Do not fill until 11/6/12
Electronically Signed by: Jerry Bridges, NP
NPI: 1730182692 DEA #: MB0409246

Security features (*) bordered and spelled quantities, microprint signature line visible at 5X or > magnification that must show "THIS IS AN ORIGINAL PRESCRIPTION" & this description of features.



Rx: [REDACTED] Tx: 1770968 KM: 4136 Filed: 11/07/12
OXYCOD/APAP 10-325 TAB AMNE (W) 0 204
 Generic For: PERCOCET 10-325MG TAB NDC: 53746-0204-01
 Qty: 120 DS: 30
TAKE ONE TABLET BY MOUTH EVERY SIX HOURS AS NEEDED FOR PAIN FOR 30 DAYS
NO REFILLS NEW AF: N Rph: SAJ
 [REDACTED] DOB: [REDACTED] BRIDGES, JERRY E NP (505)262-7724
 (575) 854-3531 8300 CONSTITUTI Fax (505)291-2706
 MAGDALENA, NM 87825 ALBUQUERQUE NM 87110
 DEA: MB0409246 State ID: CNP00827

NPP CVS/CRK MEDICARE PART D PLAN
COPAY: \$1.10 DAW: 0 No Product Selection Indicated
Rx Comments:

Need to verify

Brandon J. Abeyta

1720 Louisiana Blvd
Albuquerque, NM 87110
(505)850-7579

DEA#BA8788575 NPI#1841291804

Patient Name: [REDACTED]
[REDACTED]
Albuquerque, NM 87110
[REDACTED]

DOB: [REDACTED]
Gender: F
MRN: 139867
Acct#: 4350

Date: 02/20/2013

R_x

Oxycodone
Sig: 30mg,tablet,1q4h (#per day: 6.00), PRN, Oral
Dispense #180, 0 Refills
Substitution Allowed

Authenticated by: **Brandon A.**

x *M*

ABEYTA, BRANDON, MD
Substitution Allowed
Electronically Signed

Dispense As Written

**Lovelace
Pharmacy**

RX: [REDACTED] /2013 JB
(505) 515-9617
MAGDALENA, PINO 09/09/1982
7000 PHOENIX AVE NE

[REDACTED] BA8788575
(505) 835-8336

OXYCODONE HCL 30MG TABS
NDC: 00406-8530-01 QTY: 180 DAYS: 30 REFILLS: 0
DAI: 0 WRITTEN: 02/20/2013 EXP: 08/19/2013
DISPENSED QTY: 180
SIG: TAKE ONE TABLET BY MOUTH EVERY 4 HOURS AS NEEDED

CAUTION: Federal law prohibits the transfer of this drug to any person other than the patient for whom it was prescribed.

RICARDO ORTEGA M.D.
SOUTHWEST SPINE AND NECK INSTITUTE
5915 RIBALDI CASTLE CT NE Albuquerque NM 87109-2408
TEL: 505-604-2840

Prescriber: Ortega, Ricardo M.D.
NPI# 1891984688 DEA# A01187899 Lic# NM-E12362

Prescription is valid until 02/26/2014

PATIENT: [REDACTED]
DOB: [REDACTED] GENDER: M CHART#: 01983

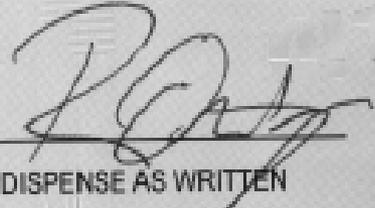
ADDR: [REDACTED]
Albuquerque NM 87108-2485
Home Phone: [REDACTED]

Rx

OXYCODONE HYDROCHLORIDE (Oxycodone Hydrochloride 30MG) tablet; oral
QTY# ONE HUNDRED FIFTY(150) Refills: NONE(0)
SIG: TAKE 1 TABLET EVERY 4-6 HOURS DAILY AS NEEDED.

Print Date: 02/26/2013

SUBSTITUTION PERMITTED



DISPENSE AS WRITTEN

Ruidoso Family Medical Group

Arlene Brown M.D., F.A.A.A.F.P.

For: [REDACTED] 1401 Sudderth
[REDACTED] Ruidoso, NM 88345
ARTESIA, NM 88210 Voice: (575) 257-7712
[REDACTED] Fax: (575) 257-4513
DOB: [REDACTED]
February 18, 2013

**Rx: HYDROCODONE BITARTRATE
AND ACETAMINOPHEN
500MG;10MG
Sig: 1-2 q4-6h prn
Disp: 120 (one hundred twenty) tabs**

Signature: _____



Refills: 3 (three)
DEA: AB1173070
ME: 82-170

**Allow Generic
Substitutions: Yes**

This Rx produced by Rx-Writer from NovusRx, LLC www.novusrx.com

Ruidoso Family Medical Group

Arlene Brown, M.D., F.A.A.F.P.

Jeanne Monske, C.P.N.P.

1401 Sudderth
Ruidoso, NM 88345
Phone (575) 257-7712 Fax (575) 257-4513

Patient: **Mickey Mouse**

83773 Disney City
ALBUQUERQUE

NM 87111

1/13/1913

Birthdate:

R

Date:

3/1/2013

1 PROVENTIL HFA inhaler 2 inh prn dyspnea Disp # # 1 Refill x 2....

Please Label All Medications

No Refill Unless Indicated Above

Please Check Insurance Formulary

Arlene M. Brown, MD, FAAFP

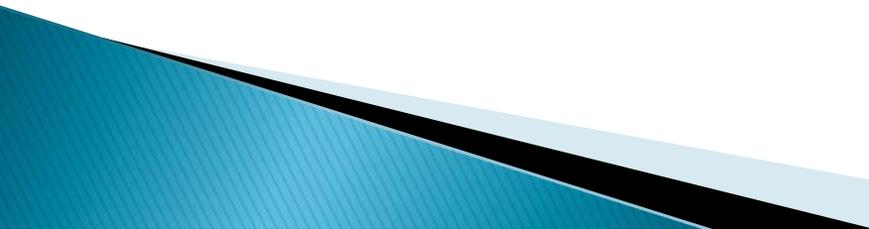
State License #: 82-170

DEA #: AB1173070

QUESTION

A new patient presents a prescription at your pharmacy. The patient is a 23 year old, healthy appearing female. The prescription is for Oxycodone 30mg #240. The patient does not have insurance and has plenty of cash.

WHAT SHOULD YOU DO?



INSPECTOR ON CALL

- ▶ FOR DIVERSION/FORGERY
- ▶ 505-469-5641 CELL
- ▶ FOR CONFIRMED FORGERY:
 - IF SUSPECT IS PRESENT:
 - CALL LOCAL POLICE/SHERIFF
 - CALL BOP INSPECTOR
 - IF SUSPECT HAS LEFT:
 - CALL BOP INSPECTOR



PRESS RELEASE

CONTACT: Elizabeth M. Martinez
Executive Assistant U.S. Attorney
Public Affairs Officer
elizabeth.martinez@usdoj.gov
505.224.1469

For Immediate Release

February 14, 2013

TWENTY-ONE INDIVIDUALS CHARGED WITH USING FRAUDULENT PRESCRIPTIONS TO OBTAIN OXYCODONE

ALBUQUERQUE – Twenty-one individuals have been charged with using fraudulent prescriptions to unlawfully obtain Oxycodone, announced by U.S. Attorney Kenneth J. Gonzales, Second Judicial District Attorney Kari E. Brandenburg, Special Agent in Charge Joseph M. Arabit of the DEA’s El Paso Field Division, and Executive Director Larry Loring, R.Ph., of the New Mexico Board of Pharmacy.

Twenty of the 21 defendants were arrested this morning during a multi-agency law enforcement operation spear-headed by the DEA. An additional defendant has been summoned to appear in federal court. Fourteen of the 21 are facing federal charges and the remaining seven are facing state charges. The federal defendants are charged in indictments filed under seal on February 6, 2013, and unsealed earlier today. The state defendants are charged in criminal complaints.

The charges are the result of “Operation Paper Trail,” an investigation initiated in March 2011 by the DEA’s Tactical Diversion Squad in Albuquerque and the New Mexico Board of Pharmacy in response to the epidemic increase in prescription drug abuse, addiction and overdose deaths in New Mexico, particularly among teens and young adults. Operation “Paper Trail” targeted individuals using false and fraudulent prescriptions to obtain large quantities of Oxycodone in Bernalillo County. Oxycodone is opioid narcotic pain reliever similar to morphine that is medically prescribed to treat moderate to severe pain and can be habit-forming.

PRESCRIPTION FORGERY

- ▶ Auto-text message when Rx filled.
 - ▶ PMP report. What does it say?
 - ▶ Telephone number on Rx.
 - ▶ Prescriber from out of town.
 - ▶ Patient from out of town, state.
 - ▶ Do you process the Rx for evidence?
- 

Rx PATROL.COM

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Rx PATTERN ANALYSIS TRACKING ROBBERIES & OTHER LOSSES

Member Login

WHAT'S RXPATROL? | CRIME STOPPERS | SEARCH INCIDENT DATABASE | PHARMACY SECURITY CHECK LIST | TRAINING VIDEOS

RxPATROL®

INTRODUCTION

WHAT CAN THE SEARCHABLE RXPATROL DATABASE DO FOR ME?



ENTER AN INCIDENT NOW!

Click here to report a pharmacy crime.



RxPATROL® is a collaborative effort between industry and law enforcement designed to collect, collate, analyze and disseminate pharmacy theft information. RxPATROL helps protect the pharmacy environment and ensure legitimate patients' access to life-sustaining medicines.

RxPATROL - Crime Stoppers Tip Reward Program



In collaboration with Crime Stoppers programs throughout the country, Purdue Pharma L.P., through RxPATROL, will donate up to \$2,500 through local Crime Stoppers chapters for information leading to the arrest of those persons responsible for significant pharmacy crimes.

Restrictions do apply, see the reward program criteria here. [RxPATROL® Crime Stoppers Reward Offer Program.](#)

To inquire about posting a reward offer, contact RxPATROL directly by clicking this link [CONTACT RXPATROL CRIME STOPPERS.](#)

To provide an anonymous tip about a significant pharmacy crime please call: **1- 888- 4Rx-Tips (1-888-479-8477)**

RxPATROL Statistics - 7524 Incidents in Database, 7061 Registered Users

As of February 25, 2013

- 2704 Robberies
- 1648 Burglaries
- 1856 Fraud
- 926 Forgeries
- 176 Other
- 120 Cargo Thefts
- 56 Shoplifting

TIP OF THE MONTH

Comply with suspect demands, even if you doubt they are serious or armed. You cannot assume.

[Previous Tips](#)

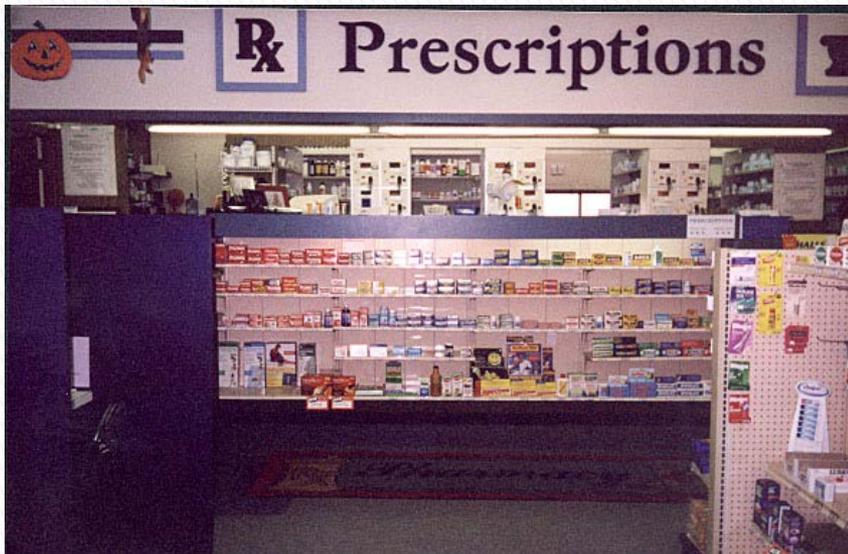
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Pharmacy Security Checklist



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ALARMS

Features

Central Station or Local

- Battery Back-Up
- Cell Phone
- Silent
- Audible
- Visual (Flashing Lights)
- Supervised
- Unsupervised

Alarmed Areas

- Doors
- Windows
- Skylights
- Interior & High Security

Sensor Types

- Magnetic Door Contacts
- Motion
- Glass Break
- Vibration
- Duress
- "Trap" Alarm
- Fire
- Wireless or Hard Wired Sensors

PHYSICAL DESIGN

- Lighting—Motion sensitive lighting (exterior)
- Reinforced doors/windows in pharmacy area
- Rx area viewable by other store employee's
- Controlled substances concealed from customers view
- Height reference/tape near entrance and counter
- Interior lighting

LOCKS AND LOCKING DEVICES

- Limited issuance of keys
- "Do Not Duplicate" on keys
- Keys numbered

PHYSICAL BARRIERS

- Steel window curtains
- Steel door curtains
- Pharmacy department doors
- Barriers to prevent "jump over"
- Interior safe (high risk areas)
- Bollards (concrete/steel posts embedded in the ground outside premises)

CCTV

- Visible monitor at entry
- Signs (recorded/monitored off site)
- Drive-thru window camera
- Hidden camera at customer face level
- Regular (weekly) audit and maintenance of cameras and recordings

Camera features

- Color or black and white
- Field of view of camera is adequate
- Variable focal lens
- Low level light camera (auto iris)

Recording

- Digital vs. VHS recording
- Frames per second (10 or more)
- Retention of recordings
- Regular replacement of tape
- Recorder hidden and secured



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CCTV/Recording *Continued*

- Dummy VHS with tape
- Preserve original recordings for Law Enforcement
- Date/Time stamped on video
- "Watermark" on video
- Continuous vs. Event/Alarm

ROBBERY/BURGLARY/FRAUD

Robbery

- Develop policy and procedure for robbery
- Regular training and rehearsal for robberies.
 - Assign tasks to personnel and train
 - Involve local police to learn what they recommend
- Police/Sheriff emergency number (911)
- Protect crime scene/evidence
- Do not disturb scene
- Have/Obtain form for suspect description form on premises
- Know response time of law enforcement to robbery and burglary

Burglary

- Preparation for forensic evidence recovery
- Routinely wipe down counter (fingerprint recovery)
- Clean and wipe down fire exit break bar (fingerprint recovery)
- Cardboard or paper placed on floor by rear/ side or fire exit prior to closing (shoe print recovery)
- Mark scheduled CS bottles with store ID on bottom (identifies bottle as coming from a particular store)
- Develop closing process

Fraud

- Regular training and rehearsal for forged/ altered prescriptions and phone call-ins. Involve local police to learn what they recommend
- Develop policy and procedure for fraud
- Caller ID on telephone
- Details as to conversation with "prescriber"
- Evidence bags available to protect forged and altered prescriptions until police arrive
- Do not write on prescription unless directed to by law enforcement

MISCELLANEOUS

Review process

- Ordering
- Receiving
- Storing
- Returns

Internal controls to restrict access to controlled substances by other employees

- "Repair" personnel (telephone, computer, electrical, etc.) view and record ID of persons entering area
- "Relief" Pharmacist - Verify
- Regular license status verification
- Law enforcement and insurance carrier review of premises

Adjoining tenants

- Walls and ceilings

This Pharmacy Security Checklist was developed in consultation with leading industry and law enforcement diversion prevention professionals, with special thanks to the National Association of Drug Diversion Investigators (NADDI).



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[Drug Disposal](#) > National Take-Back Initiative

Got Drugs?



NATIONAL TAKE-BACK INITIATIVE

Upcoming Take-Back Day — April 27, 2013 (10:00AM - 2:00PM)

The Drug Enforcement Administration (DEA) has scheduled another National Prescription Drug Take-Back Day which will take place on Saturday, April 27, 2013, from 10:00 a.m. to 2:00 p.m. This is a great opportunity for those who missed the previous events, or who have subsequently accumulated unwanted, unused prescription drugs, to safely dispose of those medications.

In the four previous Take-Back events, DEA in conjunction with our state, local, and tribal law enforcement partners have collected more than 2 million pounds (1,018 tons) of prescription medications were removed from circulation.

The National Prescription Drug Take-Back Day aims to provide a safe, convenient, and responsible means of disposal, while also educating the general public about the potential for abuse of these medications.

Shortly after DEA's first Take-Back Day event two years ago, Congress passed, and President Obama signed, the Secure and Responsible Drug Disposal Act of 2010, which amended the Controlled Substances Act (CSA), allowing DEA to develop permanent, ongoing, and responsible methods for disposal. Prior to the passage of the Disposal Act, the CSA provided no legal means for transferring possession of controlled substance medications from users to other individuals for disposal. On December 21, 2012, DEA published in the Federal Register a [Notice of Proposed Rulemaking for Disposal of Controlled Substances](#). These regulations would implement the [Secure and Responsible Drug Disposal Act of 2010 \(Pub. L. 111-273\)](#) by expanding the options available to collect controlled substances from ultimate users for purposes of disposal to include: Take-Back events, mail-back programs, and collection receptacle locations.

However, until these regulations become permanent, DEA will continue to hold Take-Back Days.

General Public Inquiries:

Please check back April 1, 2013 to locate collection sites near you.

Partnership Toolbox

Download posters, handouts and other materials to promote National Prescription Drug Take-Back Day.

Law Enforcement Agencies Only:

For law enforcement agencies that wish to host a collection site please call the POC in your area.

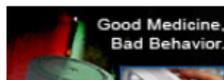
Got Drugs?



EMERGENCY

Disaster Relief

ALERT



▶ DON'T FORGET

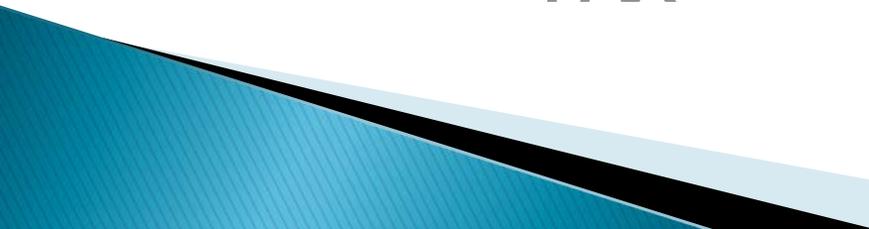
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ANY
QUESTIONS???



CPE Voucher Code

▶ **HMKJ**