

Pharmacy Robbery Awareness and Prevention

Detective

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Pharmacy Robbery Discussion Points

- Discuss the two primary reasons people steal from or rob pharmacies.
- Discuss the two methods suspects use to obtain pharmaceutical drugs.
- Discuss your primary role, as the victim, when being robbed.
- Discuss the importance of storing drugs in a safe after hours.
- Discuss the best deterrent for preventing a robbery.

Victory Pharmacy Robbery

- October 5, 2010 at 1:19 p.m.
- Carjacking at ATM by Longhorn Casino
- Suspect holds gun on victim
- Suspect described as WMA, white hat, red shirt
- Takes red GMC Yukon



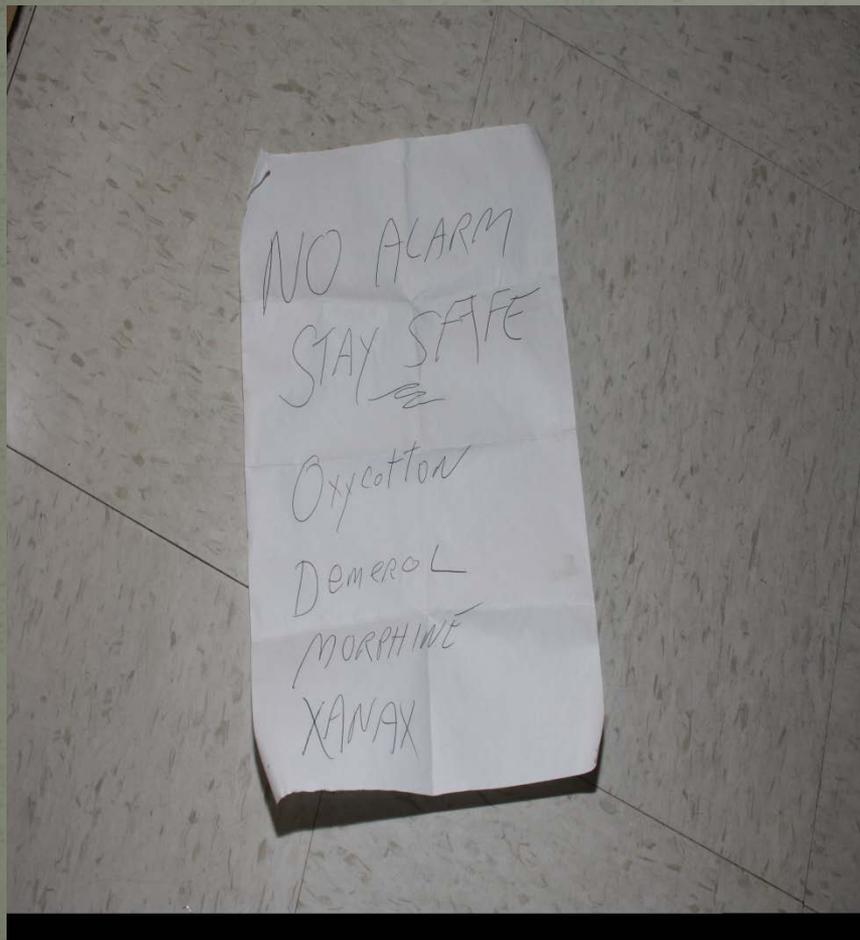
Victory Pharmacy Robbery

- At 1:32 p.m. Metro dispatch receives a 911 call about a possible robbery at Victory Pharmacy at 4161 S. Eastern.
- Victim provides the suspect description as a WMA, white fisherman's hat, red shirt, blue jeans, carrying a handgun.



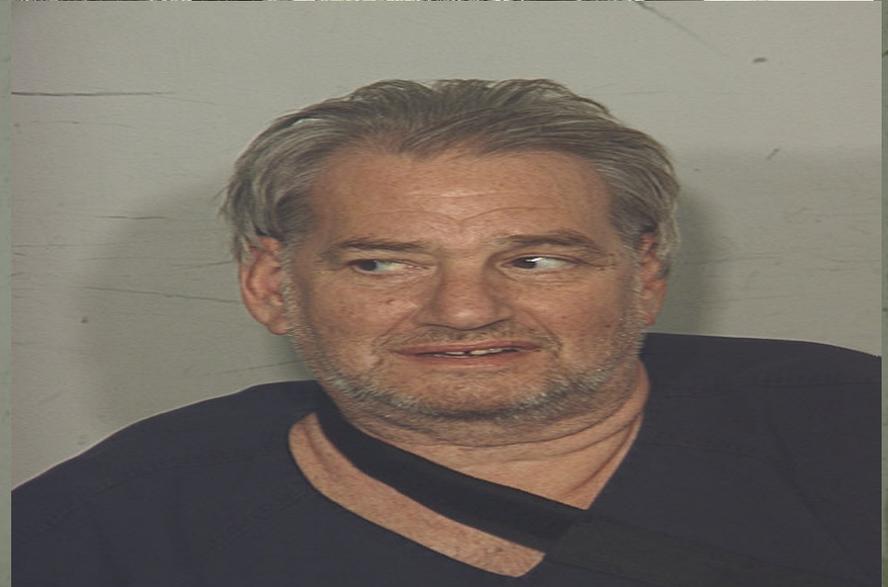
Victory Pharmacy Robbery

Victory Pharmacy Robbery



Victory Pharmacy Robbery

- 1:40 pm, Patrol Officers locate the suspect's vehicle, occupied and mobile.
- Officer's attempt a vehicle stop and a pursuit ensues.
- A short time later, the suspect vehicle is disabled in a Target parking lot in Henderson, Nevada
- Suspect is taken into custody and identified as Frank Goldstein.



Victory Pharmacy Robbery

- Goldstein was taken to the hospital for a GSW to the leg.
- Confessed to the crime on his way to hospital, stating he was sorry, but really needed the medication for pain from a broken back.
- On September 29, 2014, Goldstein finally accepted a plea agreement for 96 months in a Federal Correction Institute.

Why do people steal and rob pharmacies?

- Addiction, personal
 - Most patients are legitimate
 - In 2011, an average of 11 people died each day from prescription drug abuse
 - In the U.S. the death toll from RX abuse **EXCEEDS** the death toll from cocaine and heroin **COMBINED!**

Why do people steal and rob pharmacies?

- Profit, sales of pharmaceutical drugs
 - Street value VS Store value
 - Oxycodone; \$80 VS .50 cents
 - Example: 3,000 pills = **\$18,000 loss** to the pharmacy

Compared to \$95,000 GAIN to the criminal

What are these criminals looking for?

- Drugs most often sought;
 - Hydrocodone
 - Oxycodone
 - Alprazolam
 - Methadone
 - Oxymorphone
 - Methylphenidate
 - Hydromorphone

How do the “bad guys” get the drugs?

- Theft through *Burglary* and *Robbery* are the two methods most often used by criminals to obtain prescription drugs.
- According to RxPatrol.org as of January 20, 2015:
 - 3200 Robberies
 - 1942 Burglaries

Burglary Profiles and Prevention

When do burglaries occur?

- Most common day- Sunday 20%
- Least common day- Friday 11%
- Occur between midnight and 4a.m.

Burglary Profiles and Prevention

What have we learned?

- Fortify front doors- over $\frac{1}{2}$ of all entries are through the front door
- Alarms are not as effective- response is usually 5-8 minutes
- Video is the strongest deterrence- 77% no video available
- Invest in safes- in 84% there was no safe

Robbery Profiles and Prevention

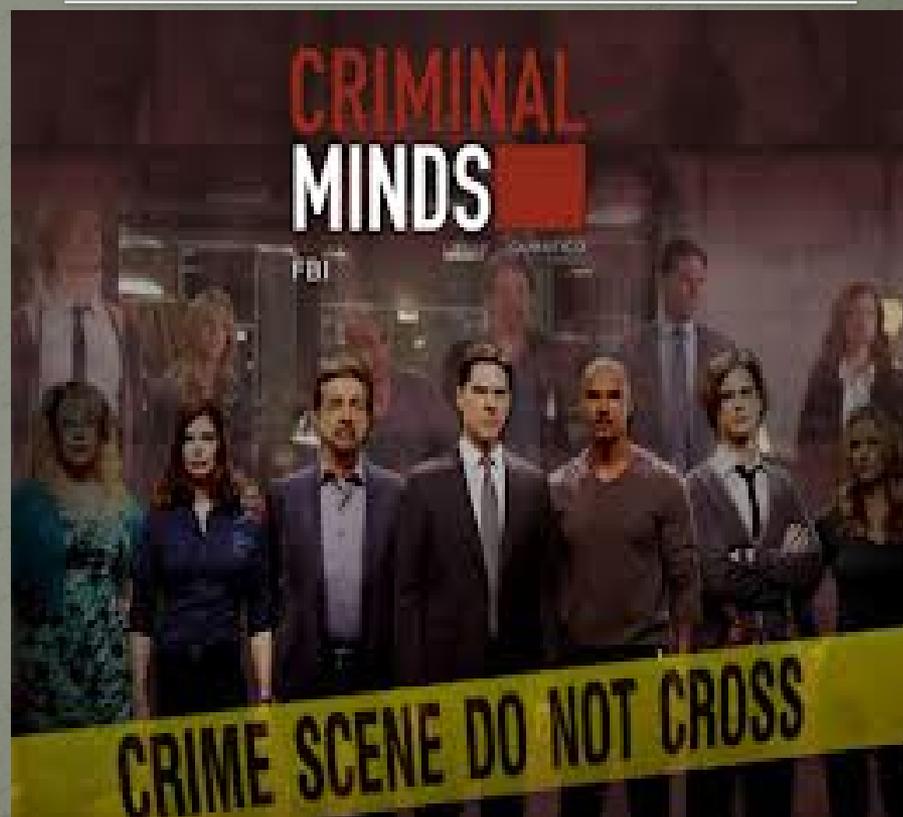
When do Robberies occur?

- Most common day- Monday 19%
- Least common day- Sunday 11%
- 25 % occur between 4 p.m. and 7:59 p.m.

Robbery Profiles and Prevention

The Pharmacy Robber Profile

- 89% Single suspect
- 89% Caucasian
- 93% Male
- 59% in 20's
- 53% display a weapon



Robbery Profiles and Prevention

What have we learned?

- 95% of robbers enter through the front door
- ***BEST DETERENT*** for preventing a robbery is a video surveillance system with a monitor that the robber sees upon entry to the store!

WHAT DO I DO IF I AM ROBBED?!



There are two goals during a robbery

- The *primary goal* during a robbery is *the safety of yourself, other employees, and customers* in the store.
- Everything else is secondary; reducing crime, recovery of the loss, apprehension of the suspect.



Actions during and after a robbery

- Comply with the suspect's demands! Money or Drugs are replaceable, YOU ARE NOT!
- Hit the alarm ASAP. Develop a code word to alert others, so that they may activate an alarm.
- Consider technology. Electronic trackers in prescription bottles that activate upon being removed from the store.
- Be a great witness.
 - Immediately separate those involved from each other.
 - Write down YOUR OWN description of the suspect, clothing, weapons, vehicles, things said. DON'T COMPARE NOTES!!
 - Protect the scene



**BELLAGIO/SUNCOAST
CASINO ROBBERIES
INVESTIGATION**

BY

**LVMPD ROBBERY
SECTION**

Overview Case Study

- How good police work, the use of investigative resources , modern technology and the thing we call “luck” all added in the apprehension of one of Las Vegas’ interesting and unlucky robbers in this modern era.

Operation Oceanspray, The tale of the Cranberry Kid!

- *On December 14, 2010, at approximately 0350 hours, an armed robbery occurred at the Bellagio Hotel and Casino, located at 3600 Las Vegas Blvd. Las Vegas, NV. 89109.*

Operation Oceanspray, The tale of the Cranberry Kid

- *Motorcycle helmet-wearing
gunman robs Bellagio Casino
in Las Vegas of \$1.5 million in
chips. The \$25,000 chips are
called “Cranberries”!*

Bellagio Surveillance Photo



Suncoast Casino

- A week earlier on December 9, 2010, the Suncoast Casino was robbed in similar fashion by a gunman on a motorcycle.

Suncoast Surveillance Photo



The Beginning

- During this investigation detectives received numerous leads and tips from citizens. Several people were identified as possible perpetrators of this crime by reporting persons. Detectives had followed up on several of these leads and did not find evidence corroborating their involvement in this robbery.

The Lead

- On January 5th, 2011, detectives met with a witness. The witness felt his life was in danger and came forward to law enforcement. He was a poker dealer at the Bellagio Casino. He had information pertaining to the Bellagio robbery. He stated that the suspect is Anthony Carleo. The witness identified Carleo by photograph.

*The Suspect: Anthony Carleo
AKA: Anthony Assad*



The Investigation

- Detectives discovered the following:
 - **1. Carleo was a gambler!**

FinCen report was done to check his financials. (CTR's) Currency Transaction Reports were done as well as (SAR's) Suspicious Activity Reports.

The Investigation

- Records showed that prior to the robbery, Carleo's gambling activity was sporadic.
- After the robbery, his activity increased and the amounts being won and mostly lost were in the thousands. Where was he losing most of his money? He was playing the smaller denomination of chips that he had stolen.

The Investigation

- **2. Carleo was a drug user and seller!**
 - A narcotics prescription check was done which gleaned that Oxycotin was being prescribed in large volumes.

The Investigation

- **3. Carleo had a motorcycle**
 - - 2007 Suzuki GSX-R (Matched the description of the suspect vehicle)

- **4. Carleo had access to firearms**
 - - His father had five handguns registered to him and two of which matched the ones used in both robberies.

Modern Technology

- “Money isn’t everything but it’s right up there next to oxygen”
- quoted from Carleo’s Facebook page!

Modern Technology

- Detectives get a court ordered Pen Register on Carleo's phone which connects him with numerous accessories to the crime.
- It is discovered that Carleo is trying to move the stolen chips via internet poker site. Carleo uses the screen names of Oceanspray25 and Cranberrykid25.

Modern Technology

- *Carleo e-mails the following photos to a poker player now turned “source of information” to law enforcement.*

Modern Technology

PR  VOTR  UT

Biker BANDIT

1/26/11

Modern Technology

To Provotrou:

GOOD LUCK My Friend...

Biker Bandit
1/26/11

P.S. CRANBERRIES ARE GOOD FOR THE LIVER!



Modern Technology

- Detectives had our Technical and Analytical Section do research on the e-mail address. It was discovered that the IP address belonged to Cox Communication and the subscriber was Carleo's father.

The Wire

- Detectives obtained a court order for the interception of wire and oral communication.
- Corroboration was obtained through the wire reference the investigation that Carleo was in fact a principal in the robbery.

“The Buy”

- During the course of the investigation, numerous “sources of information” were cultivated. Some stated that they knew Carleo was the robber. One had even seen him with one of the “cranberries”.
- Detectives were able to introduce an undercover officer via a C/I.

“The Buy”

- On three separate occasions, Carleo sold \$25,000 chips to an undercover detective.
- The undercover detective stated he wanted to start a crew to do casino robberies like the Bellagio.
- Carleo replied, “I already robbed this place”!
(Meaning the Bellagio)

“The Bust”

- On February 2, 2012, Detectives from the Robbery/Homicide Bureau and Special Agents from the FBI took Carleo into custody.
- Carleo later confessed to the robbery.
- Over the next two weeks, after numerous search warrants were done at multiple locations , 33 chips were found.

“The Bust”

- Detectives even traveled to Pueblo, Colorado to obtain a confession from an accomplice and gather more evidence to the crime.
- Evidence in Carleo’s room at the Bellagio gleaned that he was planning to rob Caesar’s Palace in similar fashion. More than likely after the Super Bowl.

The Sentence

- Carleo will be serving a minimum 10 year sentence with a possibility of as much as 25 years.
- He has a minimum of 4 parole hearings before he is looking to get out of prison.

The Conclusion

- It was Carleo's addictions and arrogance that lead to his down fall. He believed that he had all his bases covered.
- He was unaware of the good citizens that stepped forward to assist law enforcement officials and the persistence, experience, knowledge and thoroughness of the detectives in the Robbery Section that he was up against.

What are your Resources??

- RxPatrol.org
- 3SI- Electronic tracking
- Alarm companies
- Surveillance companies
- Local PD- COP units

ESP_Pharma Market (1).pdf - Adobe Reader

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3SI Security Systems

ESP[®]
Electronic Satellite Pursuit

More and more companies are turning to GPS technology to protect their assets. GPS is a satellite-based navigation system that provides a quick and accurate location of people and assets anywhere on the globe.

3SI's ESP[®] System - Electronic Satellite Pursuit - is a proven GPS tracking system that combines high sensitivity GPS, Cellular and RF location technologies to provide a powerful and effective tracking and location tool.



Drug Store Robberies are on the Rise

ESP is now available to combat a growing crime trend - Prescription Drug Theft. Criminals are targeting popular narcotic brands and ESP provides a GPS tracking solution to recover the stolen drugs and apprehend the suspects. During the thief's escape, it provides police with quick and accurate location data allowing patrol officers to close in, arrest their suspect and recover the stolen goods.



Features and Benefits

- Hidden until needed
- Fully automatic
- High sensitivity GPS system using the leading GSM network
- Updates location every 6 to 8 seconds
- Only a computer with high speed internet access is needed to track via the secure website
- System is completely silent, giving no indication to the thief that tracking is in progress
- RF technology provides an additional location method
- Device battery status and history available via secure web site

Contact Information

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